

Sycamore Park District 2nd Resident Survey Report-Volume 1

Prepared for the Sycamore Park District



PARK BOARD

Mr. Bill Kroeger, President
Ms. Michelle Schulz, Vice-President
Mr. Ben Doty, Commissioner
Mr. Daryl Graves, Commissioner
Mr. Ted Strack, Commissioner

EXECUTIVE DIRECTOR

Mr. Dan Gible



Ron Vine and Associates
Making Citizen Opinions Matter

Prepared By

Ron Vine and Associates

Ron Vine, President

September 2020

SYCAMORE PARK DISTRICT RESIDENT SURVEY #2



Table of Contents

Section 1: Table of Contents 2-3

Section 2: Summary of Methodology 4-5

Section 3: Summary of Key Findings..... 6-9

Section 4: Summary of Survey Questions and Analysis..... 10-39

Section 5: Cross-Tabular Analysis 40-55

Section 6: Sycamore Park District Community Pool Major Findings 56-59

Section 7: Cover Letter and Copy of Survey Instrument 60-66





Section 2: Summary of Methodology



Summary of Methodology for Sycamore Park District 2nd Resident Survey

The “2020 Sycamore Park District Resident Survey” was conducted to drill down on key input from citizens obtained in the 2019 survey. Questions on this survey were initially developed based on a study session with the Sycamore Park District Board on January 21 and feedback with Park District staff and a focus group with Executive Directors of Community Providers held on January 22. Following the on-site meetings, refinement of the survey continued, led by the Park District Board, Dan Gibble, Executive Director, Sarah Rex, Recreation and Marketing Supervisor and Ron Vine, President of Ron Vine and Associates.

The list of household addresses for the survey was obtained from Melissa Data. Melissa Data is a nationwide company that specializes in mailing lists. They are one of the largest providers of mailing lists in the United States and continually update their database through multiple sources.

Surveys were mailed to a random sampling of 4,000 residents. Three thousand of the surveys were sent to resident households who had not received the 2019 mailed survey and 1,000 to households who had received the 2019 survey. Mailed surveys included a postage paid envelop to return the surveys. Those receiving a mailed survey were also given an opportunity to complete the survey on-line with a unique password for each recipient. Only households who received a mailed survey could, as an option, complete the survey on-line. This methodology ensured that only one (1) survey could be completed by any household.

The guaranteed number of completing surveys was 400 surveys. This guarantee was far exceeded with 594 surveys being completed. Of the 598 surveys that were completed, 482 surveys were completed by mail and 112 over the web. The 594 completed surveys provided a 95% level of confidence and a margin of error of +/-4%.



Section 3: Summary of Key Findings



Sycamore Park District Community Pool

- Finding #1: Thirty-five percent (35%) of household respondents used the Sycamore Park District Swimming Pool in 2019. Sixty-five percent (65%) of household respondents did not use the Sycamore Park District Pool at all in 2019.
- Finding #2: On an annual basis, the Sycamore Park District has about \$350,000 to spend on repairs and improvements at all Park District parks, trails, recreation facilities, sports diamonds, sports fields, golf courses, pavilions, etc. Out of the \$350,000 per year, 32% of respondent households would support paying under \$50,000 per year to fund large repair bills at the Sycamore Park District Community Pool to keep the Community Pool open. An additional 32% would be willing to pay between \$50,000-\$100,000. Nineteen percent (19%) would be willing to pay \$100,001-\$200,000, with 6% being willing to pay \$200,001-\$3,000,000 and 11% being willing to pay all of the \$350,000 to keep the pool open.
- Finding #3: From a list of 11% potential improvements to the Sycamore Park District Community Pool, respondents who did not use the pool in 2019 were asked to indicate the two improvements that would get their household to use the pool in the future. These improvements were “if I have children/grandchildren” and “if there was adult only time at the pool”.

Walking, Hiking, and Biking Trails

- Finding #4: From a list of six choices, respondents when asked to indicate all the projects their household would support to maintain walking, hiking and biking trails over the next 5 years. Eighty-six percent (86%) of respondent households indicated trail connections around the City. The next highest rated projects respondents would support were crosswalks for trail connections (68%) and rest areas (e.g. shade, water, fountains) at (66%).
- Finding #5: Out of the same choices indicated in Finding #4, respondents were asked to indicate which TWO walking, hiking and biking projects their household would most support doing over the next 5 years. Fifty-nine (59%) of respondent households indicated trail connections around the City as their first choice and 19% indicated trail connections around the City as their 2nd choice.

Neighborhood Parks

- Finding #6: Out of 5 choices, when asked to indicate ALL the neighborhood park projects their household would support the Sycamore Park District doing over the next 5 years, 67% of households indicated update security lights. All 5 types of projects received at least 41% respondent household support.



Finding 7: Out of the same 5 choices indicated in Finding #6, respondents were asked to indicate which TWO types of projects their household would most support the Sycamore Park District doing in neighborhood parks over the next 5 years, 34% of household respondents indicated update security lighting as their 1st choice and 16% indicated update security lighting as their 2nd choice.

Ball Diamonds and Soccer Fields

Finding #8: Out of 8 choices, when asked to indicate ALL the types of projects to maintain ball diamonds and soccer fields their household would support the Sycamore Park District doing over the next 5 years. The highest percent of households (66%) indicated “add additional shade areas for spectators”. At least 34% of households picked each of the other 7 choices.

Finding #9: Out of the same 8 choices indicated in Finding #8, respondents were asked to indicate which TWO types of projects their household would most support the Sycamore Park District doing to maintain ball diamonds and soccer fields over the next 5 years, 43% of households indicated “add additional shaded areas for spectators” as their 1st or 2nd choice. No other potential project received more than 25% of households choosing it as either their 1st or 2nd choice.

Parks

Finding #10: Out of 12 parks, respondents were asked to indicate ALL of the parks they visited in 2019. Seventy-four (74%) of households indicated they had visited Rotary/Lake Sycamore Park in 2019. No other park was visited more than 41% of respondent households in 2019.

Finding #11: Out of the same 12 parks, indicated in Finding #10, respondents were asked to indicate which ONE park was closest to their household. Eighteen (18%) of households indicated Rotary/Lake Sycamore Park and 16% indicated Old Mill Park. No other park was chosen as being closest to their residence by more than 12% of respondents.

Providers of Recreation, Sports, and Fitness Services

Finding #12: Out of 9 different providers of recreation, sports and fitness services providers, respondents were asked to check ALL the providers they used in 2019. Seventy-seven (77%) of household respondent households indicated they had used the Sycamore Park District for recreation, sports and fitness services in 2019. Libraries were used by 69% of respondent households in 2019. No other provider was used by more than 44% of respondent households in 2019.



Programs, Classes and Activities

- Finding #13: Out of 20 different programs, classes and activities offered by the Sycamore Park District, household respondents were asked to check ALL the activities they had a need for and then if they had a need, if they had participated in the activity over the past 12 months. The activity that respondents had the highest need for was special events. Seventy-nine (79%) of respondents indicated they had a need for special events, and of this 79% of households, 84% indicated they had participated in the activity over the past 12 months.
- Finding #14: Out of the same 20 programs, classes and activities indicated in Finding #13, offered by the Sycamore Park District, household respondents were asked if their need was fully met, mostly met, partly met, or not met at all. Team sports-competitive (43%) and team sports-recreational (40%) were the programs, classes and activities that had the highest percent of those indicating “have a need” having their needs being “fully met”.
- Finding #15: Out of the same 20 programs, classes and activities indicated in Finding #12 offered by the Sycamore Park District, household respondents were asked to indicate which activities were the 1st most important, 2nd most important, 3rd most important and 4th most important to their household. Sixty-five (65%) of households indicated special events as one of their top 4 choices, far more than any other program, class, or activity.

Sycamore Park District Community Center

- Finding #16: Sixty-five (65%) of household respondents indicated they visited the Sycamore Park District Community Center in 2019. Less than 20% of resident households visited the Community Center at least 1 day a week.
- Finding #17: From a list of 8 programming spaces at the Sycamore Park District Community Center, respondents were asked to select ALL the programming spaces they had used. The most used program space was the indoor track, with 42% of Community Center visitors having used this program space. The next highest program space that was used was basketball courts with 36% of Community Center visitors having used this program space.



Section 4: Summary of Survey Questions and Analysis

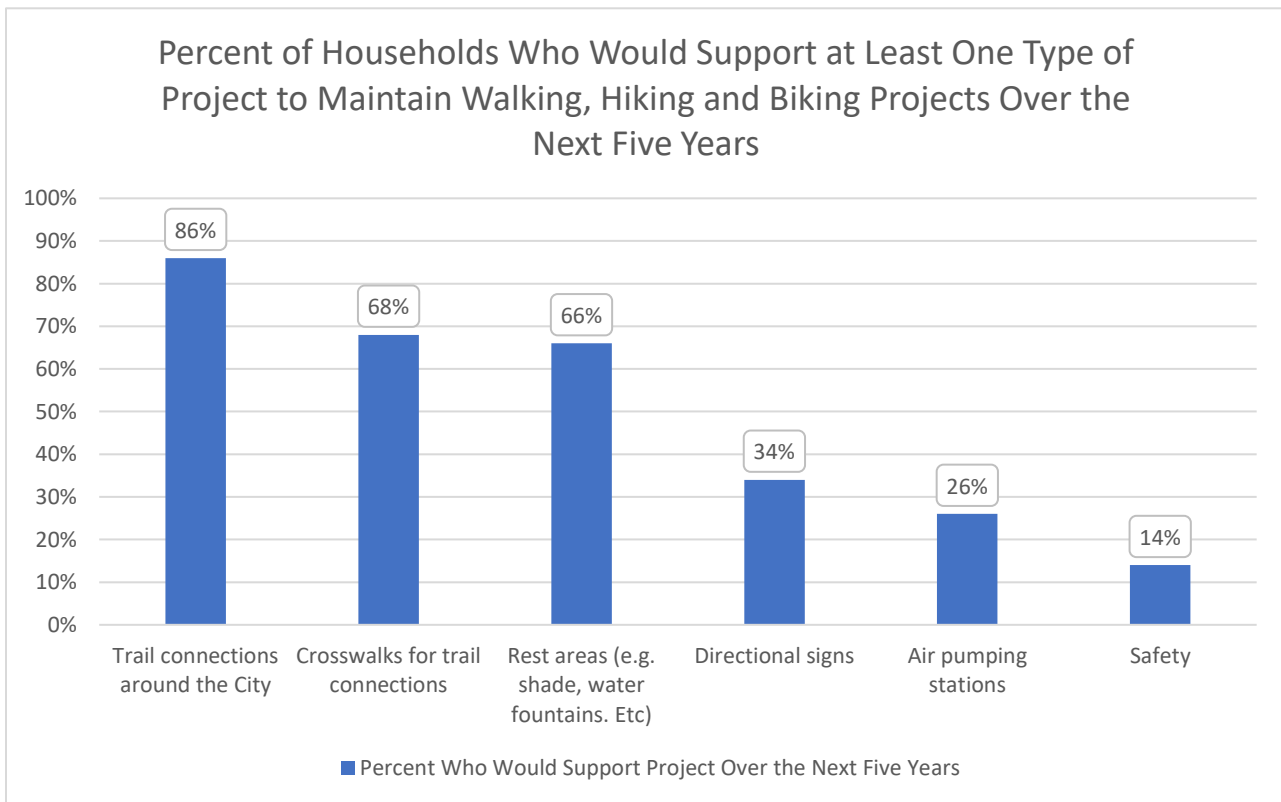


SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Question #2: From the following list, please check ALL the walking, hiking and biking projects you would support the Sycamore Park District doing over the next five years to maintain walking, hiking and biking trails.

Analysis: Trail connections around the City (86%) was the project that the highest percent of households would support, followed by crosswalks for trails (68%), and rest areas for shade, water fountains, etc. (66%). Importantly, households with children under 10, households with children 10-19, households with no children and adults 20-54, and households with no children and adults 55 and over, each selected trail connections around the City as the #1 project the highest percent of households would support.

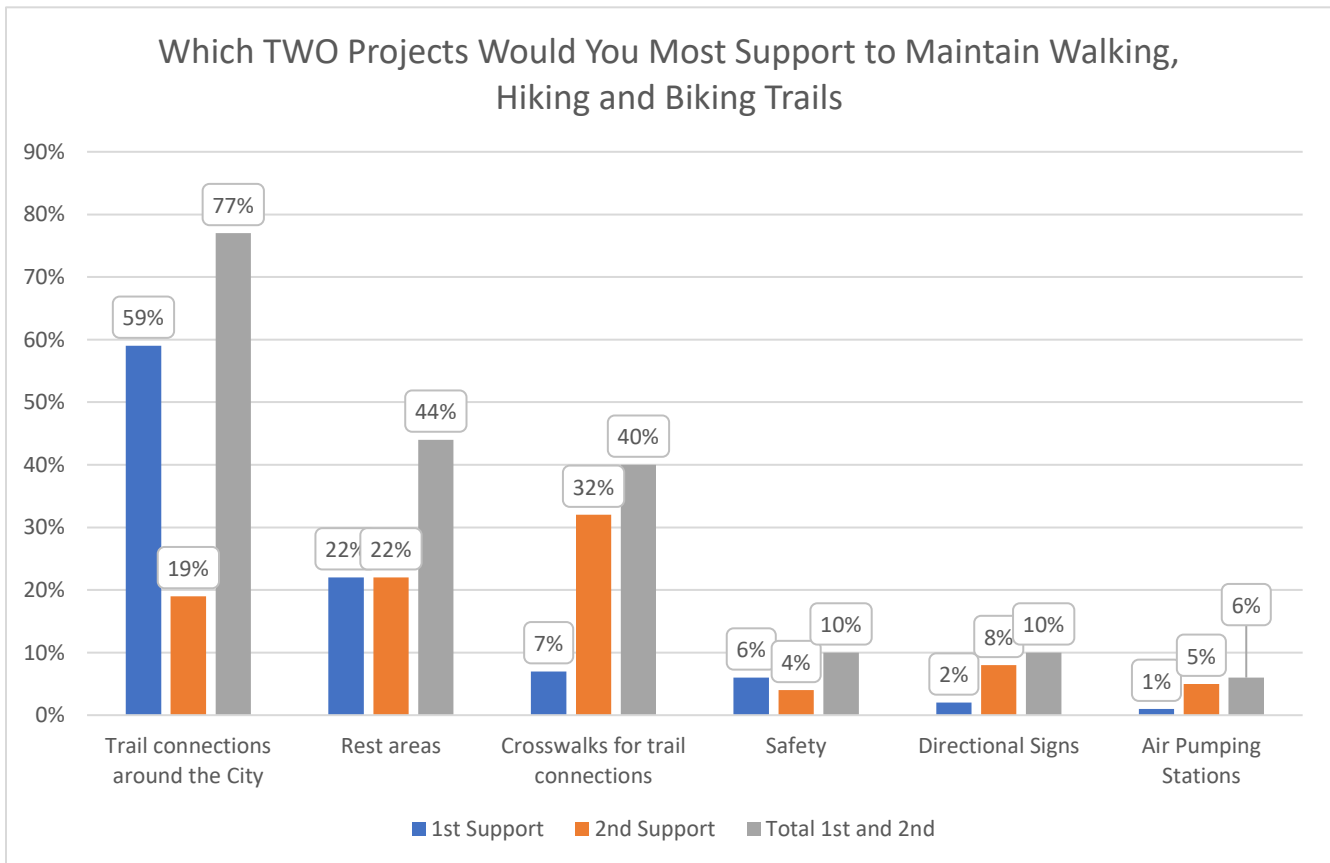
Additionally, households with children under 10, households with children 10-19, households with no children and adults 20-54, and households with no children and adults 55 and over, each selected trail connections around the City, crosswalks for trail connections and rest areas (e.g. as shade, water fountains, etc.) as the 3 projects the highest percentage of households would support.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Question #3: Which TWO projects from Question #2 to maintain walking, hiking and biking trails would you most support?

Key Findings: By a wide margin, trail connections around the City was the project respondents would most support by a combination of 1st and 2nd choices for the Sycamore Park District to maintain over the next 5 years. While 86% of households (previous page) would support trail connections around the City, 77% of respondents selected trail connections around the City as the #1 project (59%) or 2nd project (19%) they would support. Clearly, trail connections around the City is by far, the most supported project for the Sycamore Park District to maintain over the next 5 years.

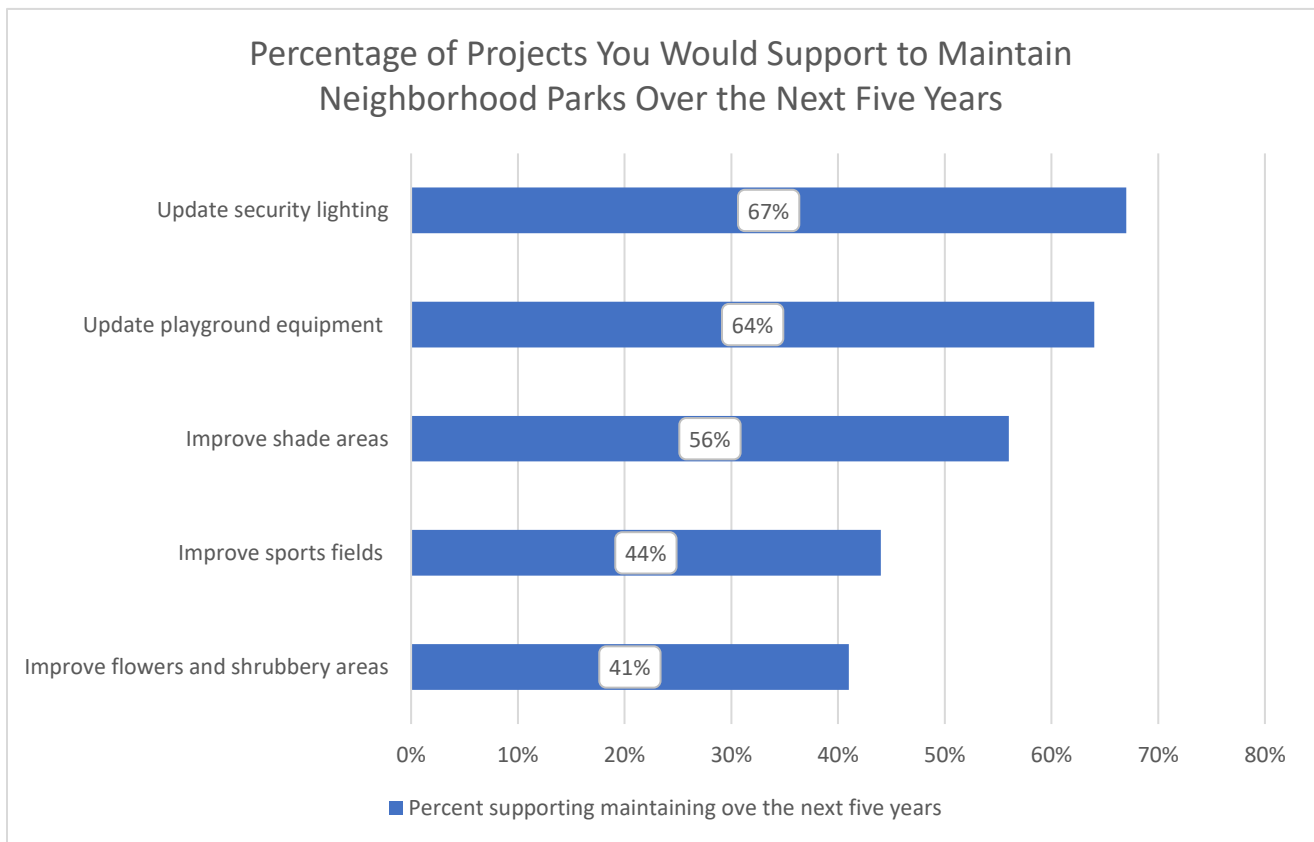


SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Question #4: From the following list, please check ALL the neighborhood parks projects you would support the Sycamore Park District doing over the next five years.

Key Findings: Over 50% of households support the Sycamore Park District “upgrading security lighting” (67%), “playground equipment” (64%), and “shade areas” (56%) over the next 5 years. “Updates for security lighting” is supported by a higher percentage of households without children than with children. Support for the Sycamore Park District is high across households with and without children. Along with “update security lighting”, support to “maintain play equipment” and support “improve shade areas” are the only projects supported by over 30% of households with and without children.

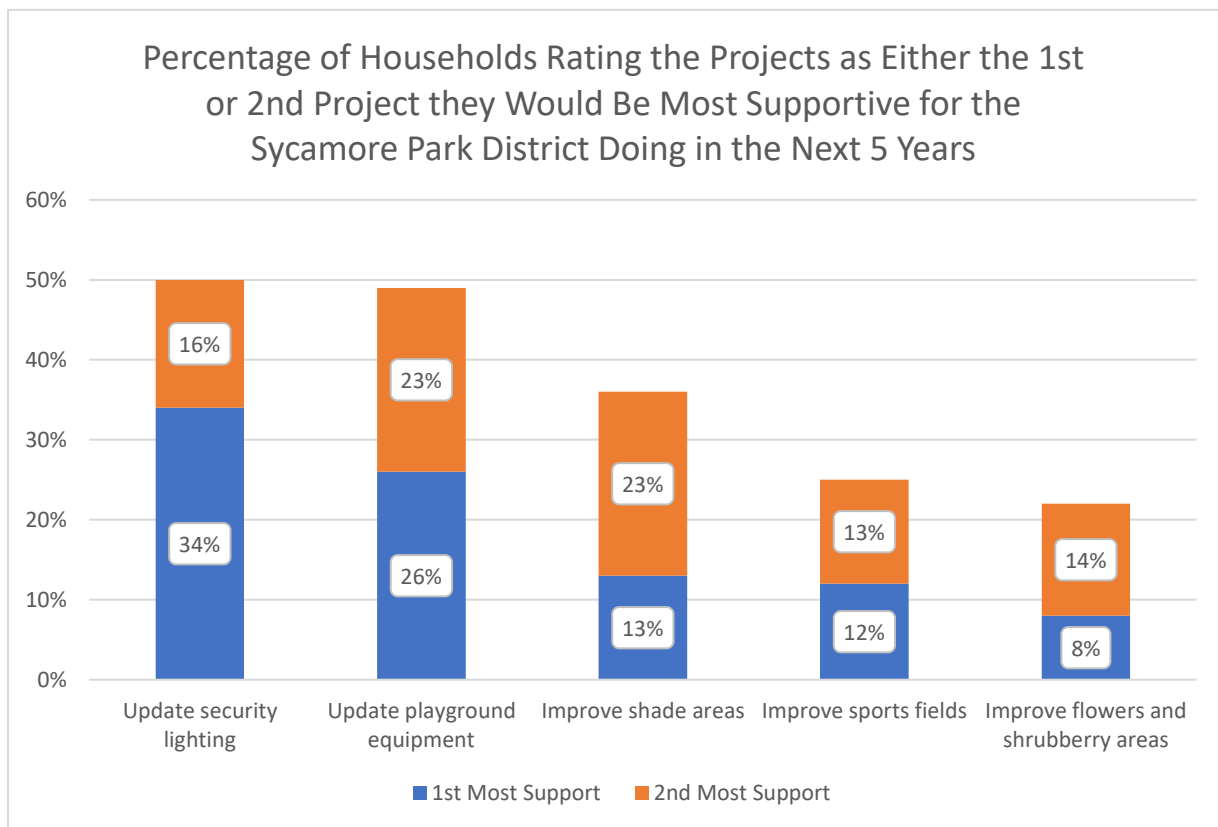
Based on the results of the 2019 survey, satisfaction with trails, and neighborhood parks were both high. Trails, swimming pool, and neighborhood parks were the 3 types of projects that were most important for the Sycamore Park District to pay attention to over the next 5 years.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Questions #5: Which TWO projects from the list on Question #4 do you feel are most important for you and members of your household?

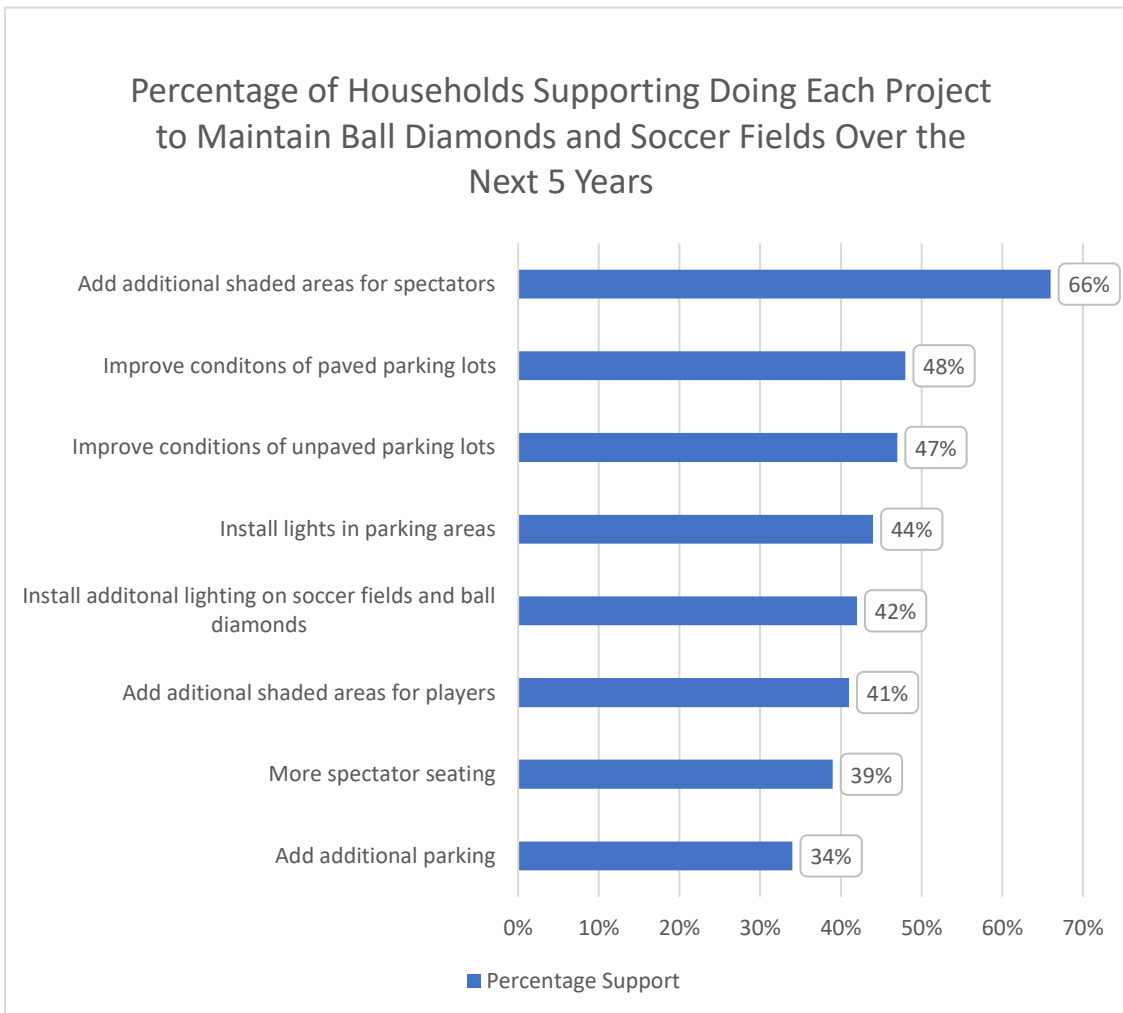
Key Findings: “Updating security lighting” (50%) and “updating playground equipment” (49%) were by a wide margin the two projects that received the most support as the most important neighborhood park projects, based upon respondents top 2 choices. Of the 5 types of projects, 52% of households with children under 5, selected playground equipment as their 1st choice. Only 16% or less of households with older children (10-19), no children and adults (20-54) and no children and adults 55 and over selected playground equipment as their 1st choice. Upgrading sports fields, was far most supported by households with children 10-19, then any other type of household.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Questions #6: From the following list, please check ALL the projects you would support the Sycamore Park District doing over the next five years to maintain ball diamonds and soccer fields.

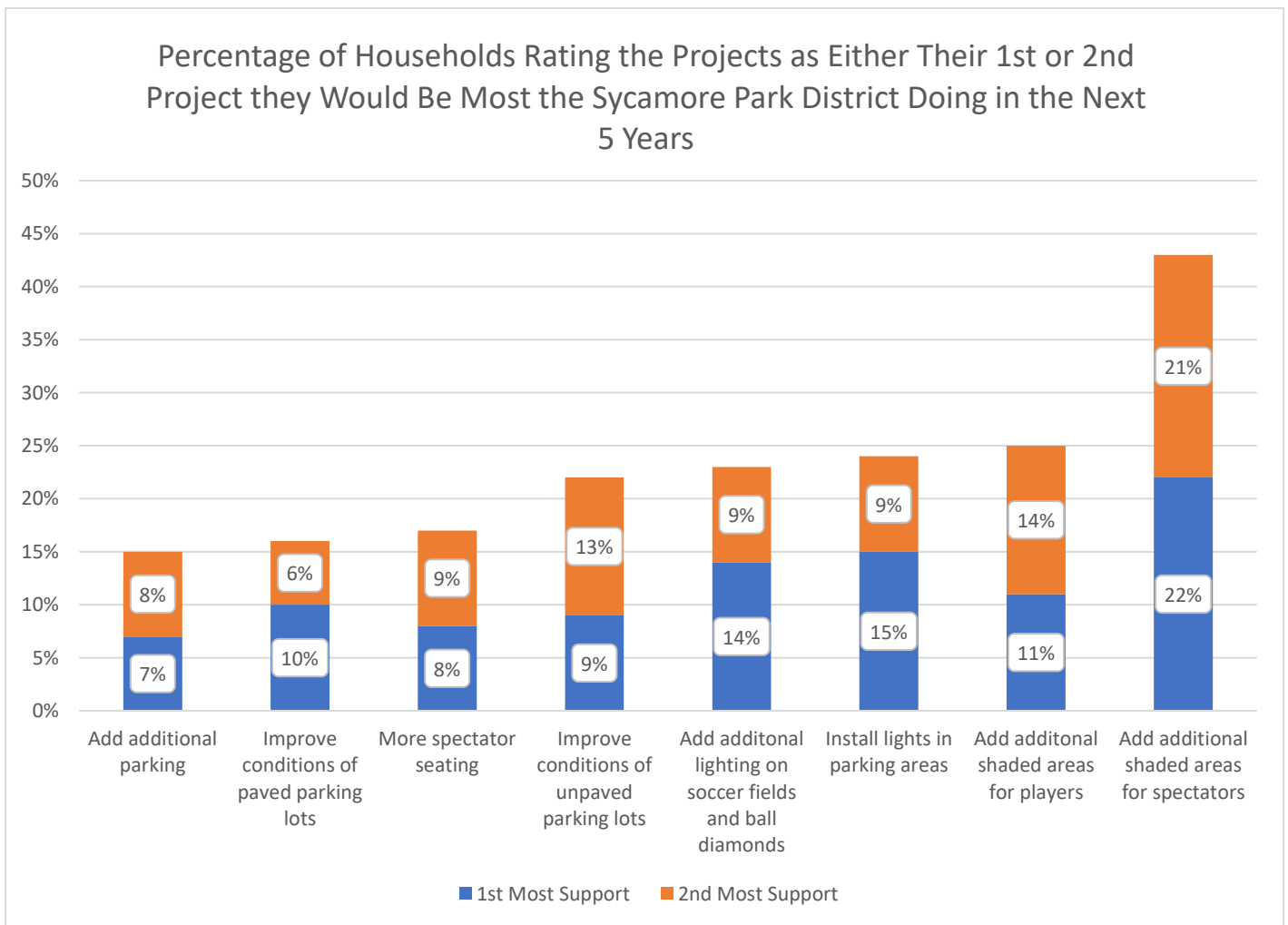
Key Finding: “Adding additional shaded areas for spectators” (66%) was the project the highest percent of respondents would support to maintain baseball diamonds and soccer fields over the next 5 years. In every age of respondent households, (35 and under to 75 and over) “adding additional shaded areas for spectators was the project supported by the highest percentage of respondents. “Adding additional shaded areas for spectators” (66%), “improving conditions of parking lots” (48%), and “Improving conditions of unpaved parking “were the top 3 most supported projects for the Sycamore Park District to take over the next five years for any length of residence (under 5 years to over 20 years).



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Questions #7: Which TWO projects from the list on Question #6 do you feel are most important for you and members of your household to maintain baseball diamonds and soccer fields?

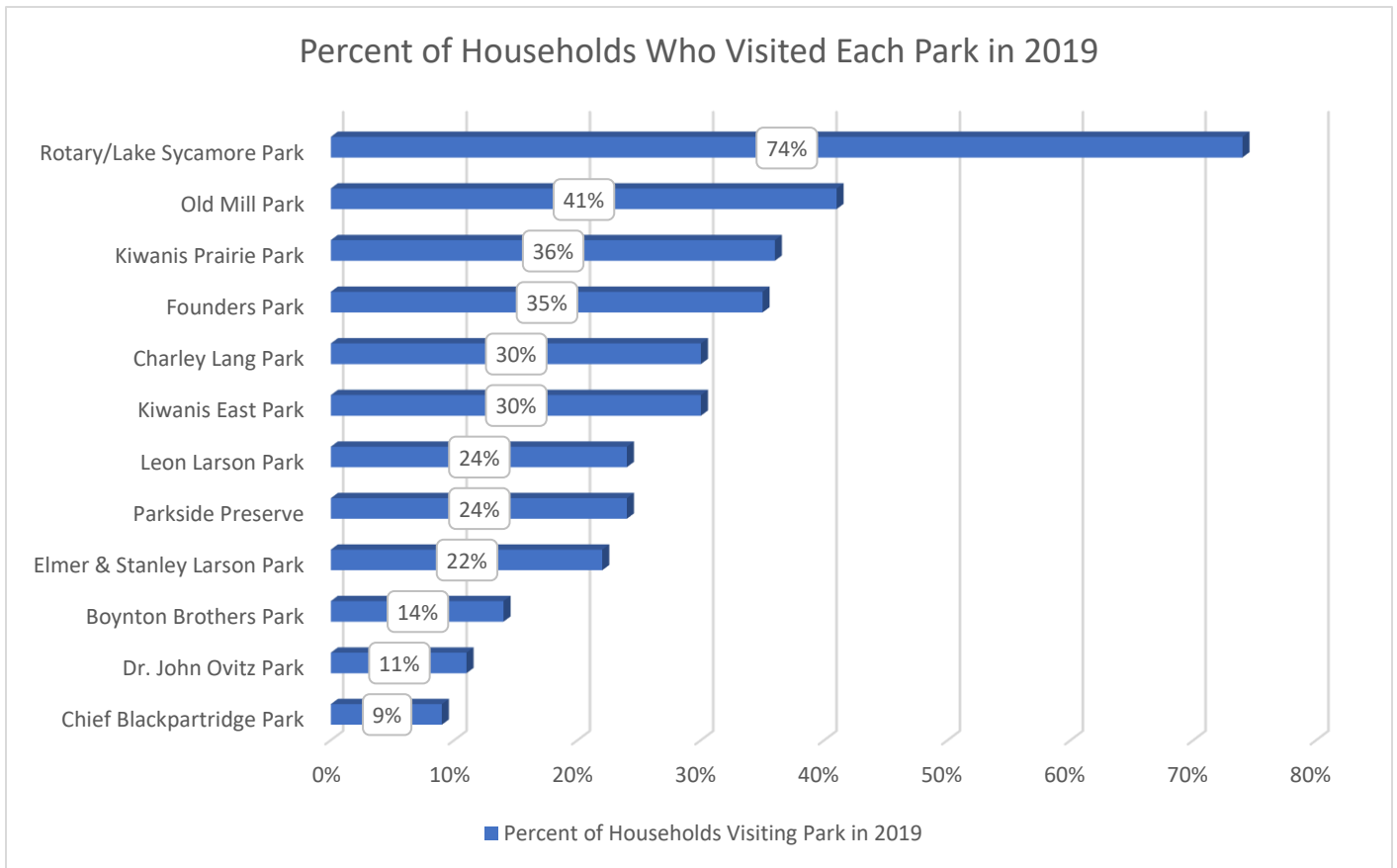
Key Findings: “Adding additional shaded areas for spectator seating” (43%) and “adding additional shaded areas for players” (25%) were the projects that received the most support, based upon respondents top 2 choices. By a very wide margin, “adding additional shades areas for spectators” was the #1 most supported project for the Sycamore Park District to maintain baseball diamonds and soccer fields over the next 5 years. Twenty-two (22%” of respondents picked “add additional shaded areas for spectators” as their 1st choice to support, which was a nearly equal percentage to the 1st and 2nd choices for all the other types of projects.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Questions #8: From the following list, please check ALL the parks members of your household visited in 2019.

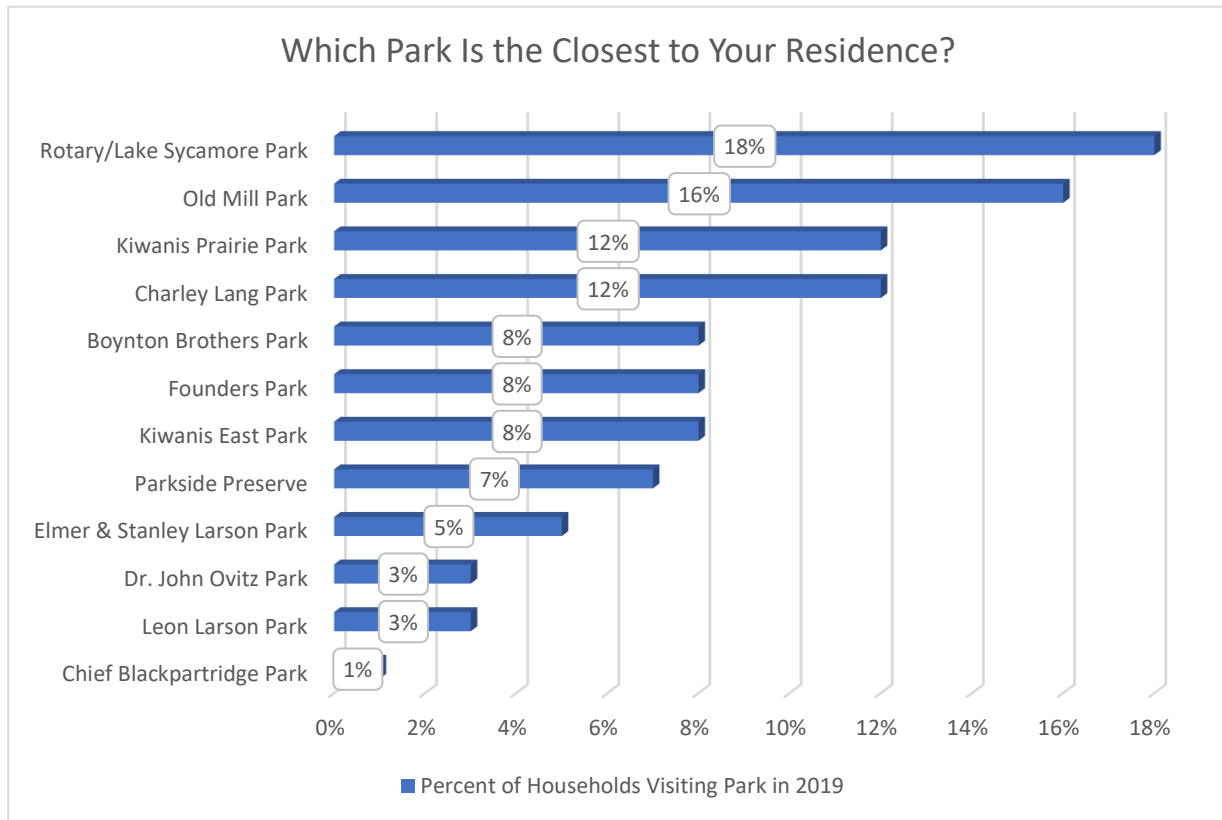
Key Finding: By a wide margin, Rotary/Lake Sycamore Park was the park that was visited by the highest percentage of households in 2019. For households with children and without children, Rotary/Lake Sycamore was the park visited by the highest percentage of households in 2019. Rotary/Lake Sycamore Park was also the most visited park for every length of residence (under 5 years to more than 20 years), age of respondent (under 35 to 75 and over), and gender of respondent.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Questions #9: Which park from the list in Question #8 is closest to your residence?

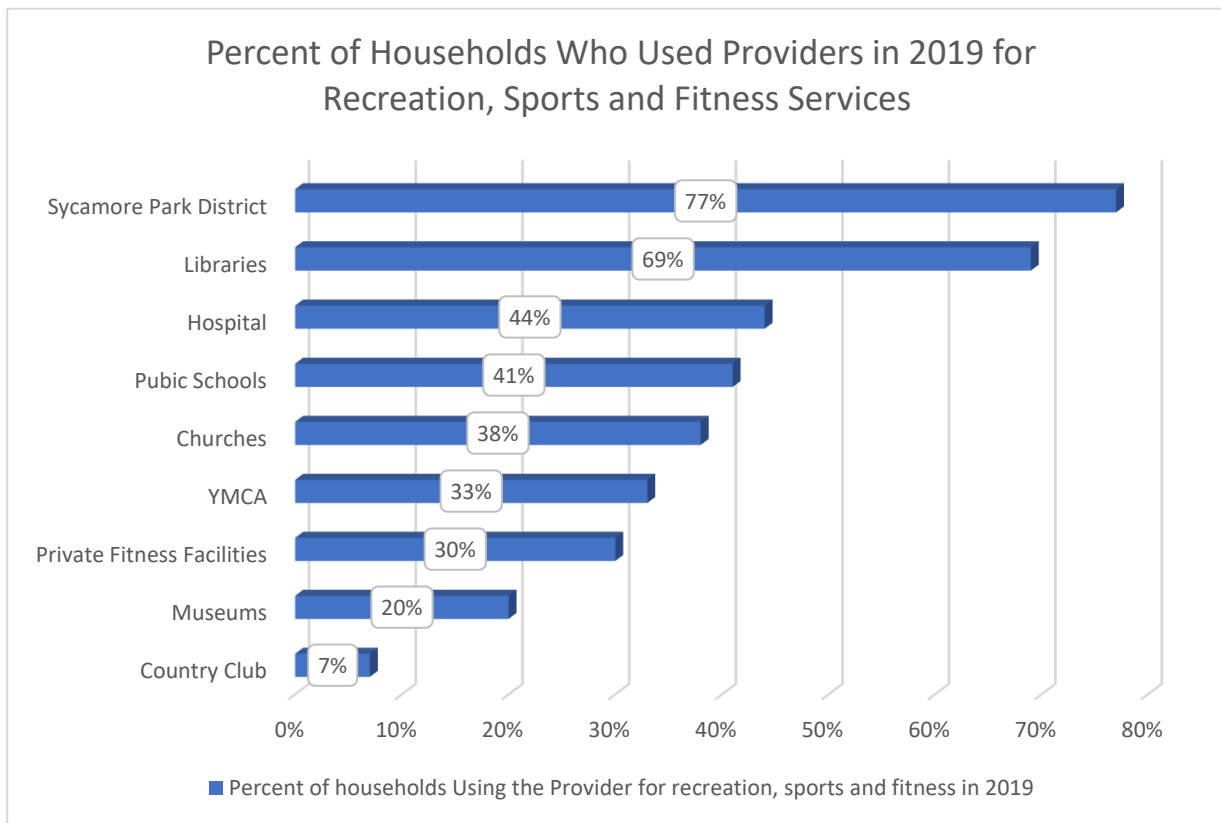
Key Findings: Rotary/Lake Sycamore Park had the highest percent of respondents (18%) indicate it was closest to their residence. Sixteen (16%) of respondents indicated Old Mill Park. While 74% of respondents indicated they had visited Rotary/Lake Sycamore Park in 2019, only 18% indicated Rotary/Lake Sycamore Park to be nearest to their residents. Since 74% of respondents indicated they had used Rotary/Lake Sycamore Park in 2019, this strongly indicates that the park serves resident households throughout the community.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Questions #10: Please check ALL the providers of recreation, sports and fitness services in the Sycamore community you and members of your household used in 2019.

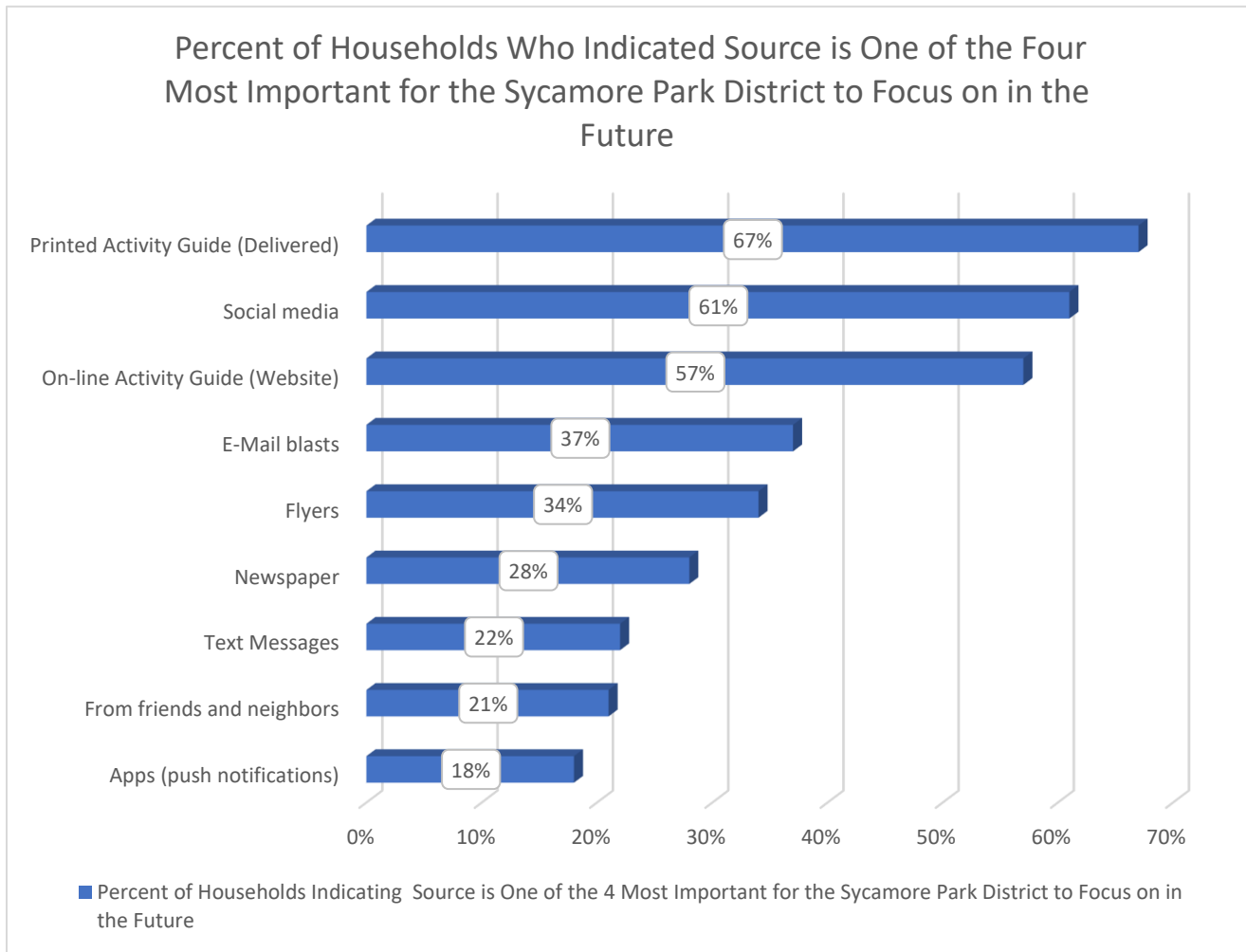
Key Findings: The Sycamore Park District (77%) and Libraries (69%) were the most used providers. These were also the only two providers that over 50% of respondents used. Importantly, the Sycamore Park District was the #1 provider of recreation, sports and fitness services for households with children under 10, households with no children and adults 20-54 and households with no children and adults 55 and over. Public schools were the #1 provider of recreation, sports and fitness services to households with youth 10-19.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Question #11: Looking to the future, please check the FOUR ways you feel will be most important for the Sycamore Park District to focus on to keep your household informed about parks, trails, facilities and programs.

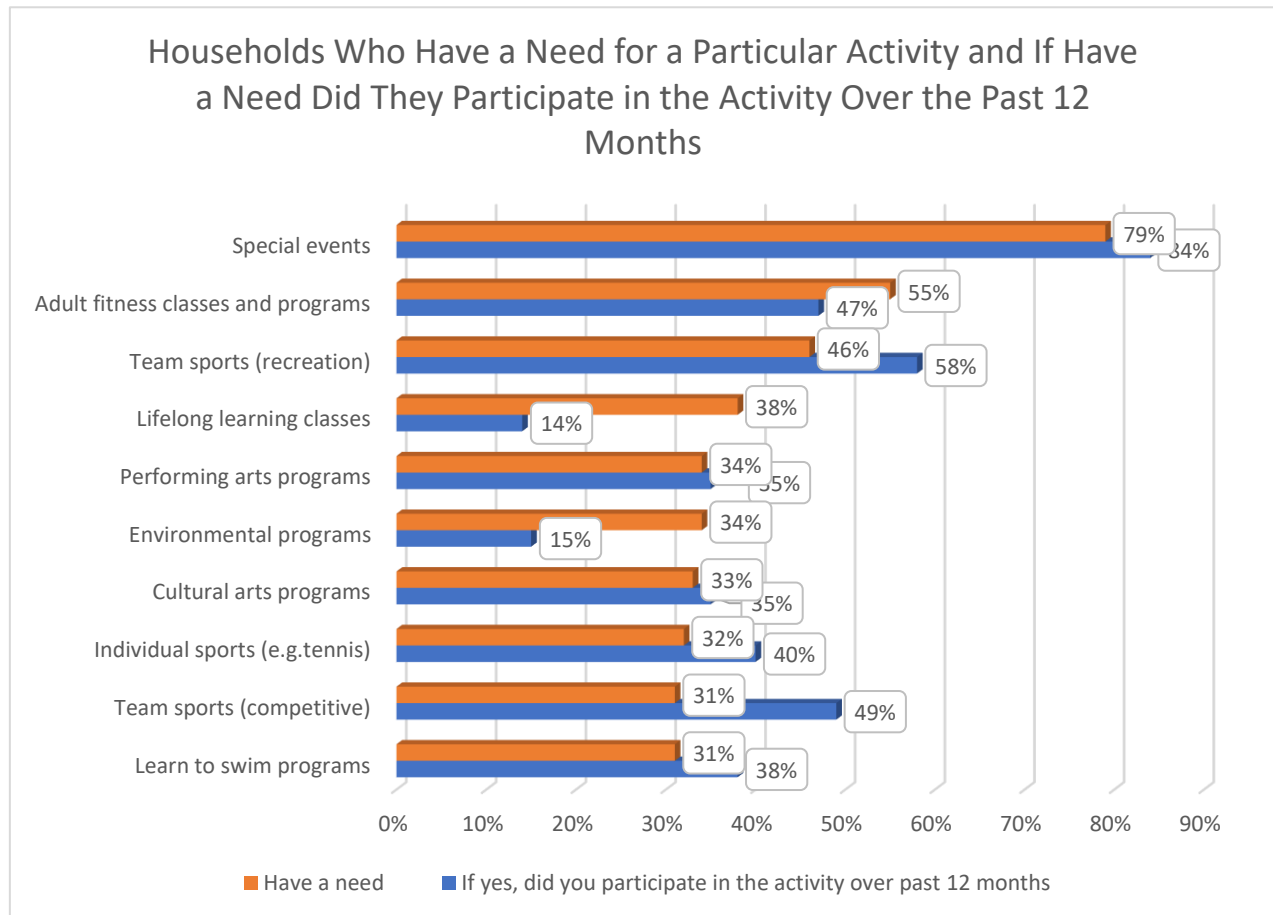
Key Findings: 67% of household indicated that a Printed Activity Guide (Delivered) was one of the FOUR ways for the Sycamore Park District to keep your household informed about parks, trails, facilities and programs, Sixty-one percent (61%) indicated social media, and 57% indicated On-line Activity Guide (Website). The Printed Activity Guide (delivered), social media, and On-Line Activity Guide were the 3 ways households who have lived in the Sycamore Park District for under 5 years through 20 years and more, would prefer to keep their household informed about parks, trails, facilities and programs.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

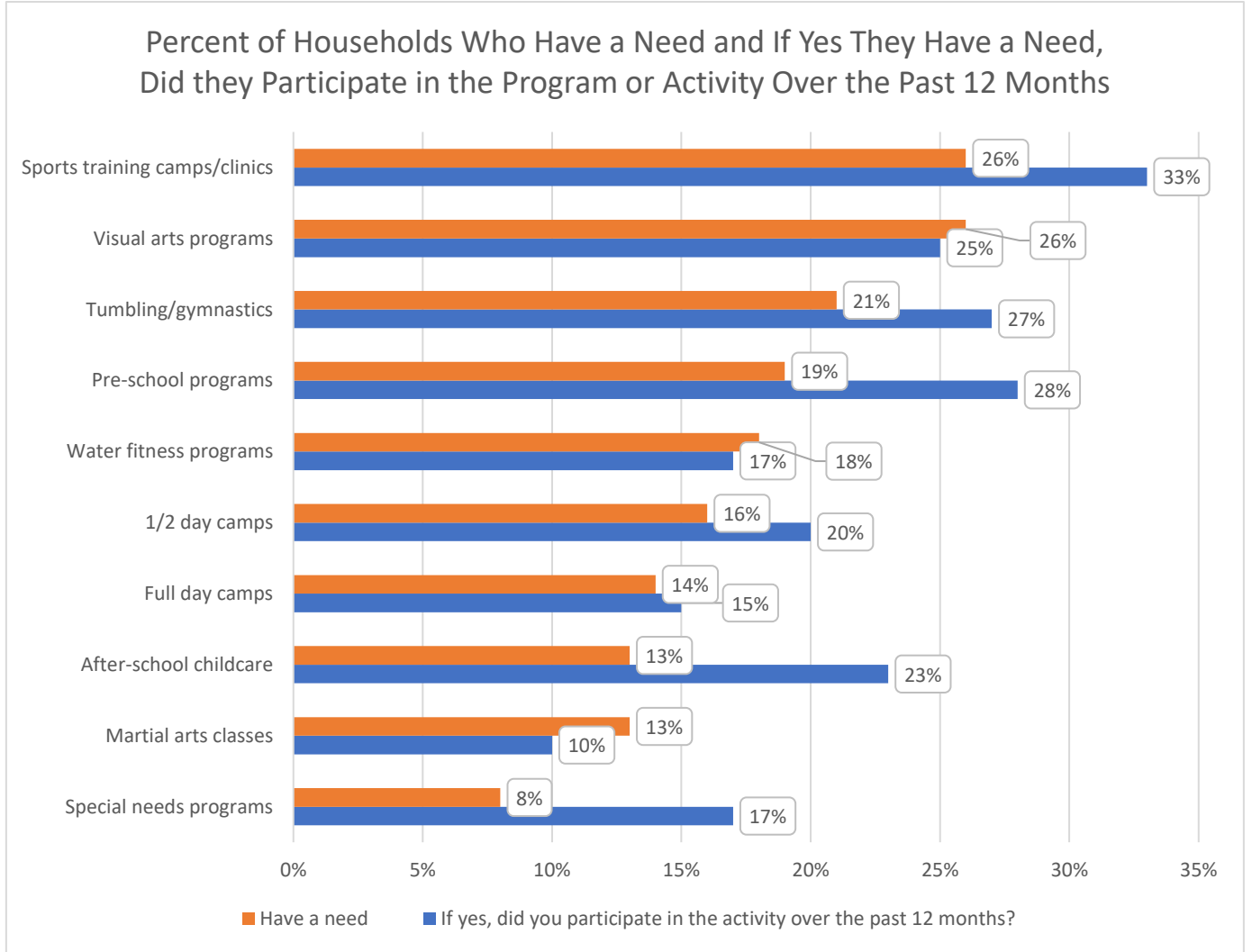
Questions #12: From the following list, please circle “YES” for the activities and programs your household has a need for. Of those activities or programs indicated as “YES”, please check “YES” if you or a member of your household participated in the activity or program during the past 12 months.

Key Findings: Out of 20 programs and activities listed, 79% indicated their household had a need for special events. Of those 79% who had a need, 84% said their household had participated in a special event over the past 12 months. Fifty-five percent (55%) of households indicated their household had a need for adult fitness classes and programs, with 47% of those households indicating they had participated in adult fitness classes and programs over the past 12 months. It is important to note that while 92% of households who have a need for special events have participated in special events over the past 12 months, only 37% of households who have a need for lifelong learning classes (38%) have participated in lifelong learning classes in the past 12 months.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

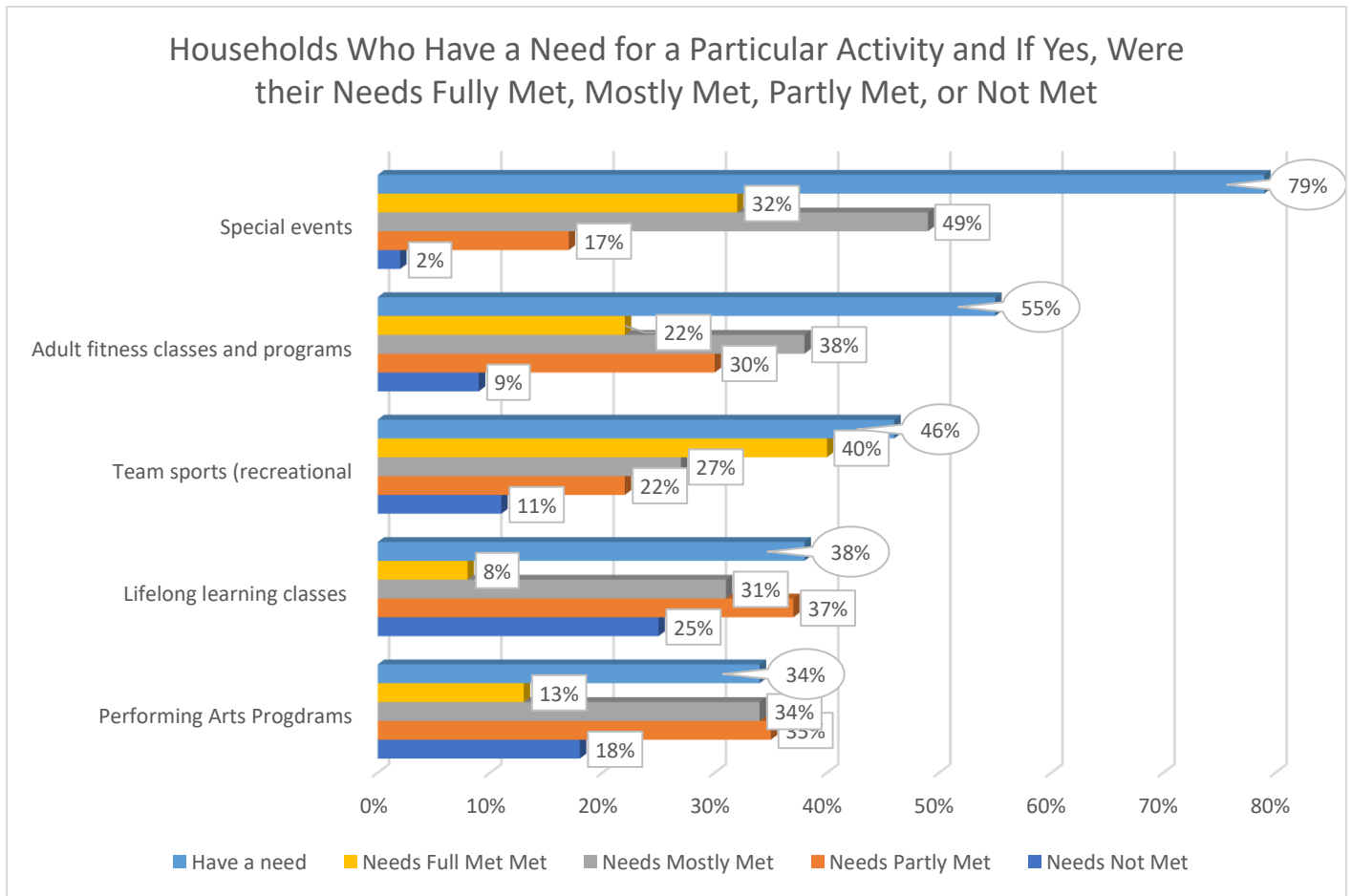
Question #12 continued



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

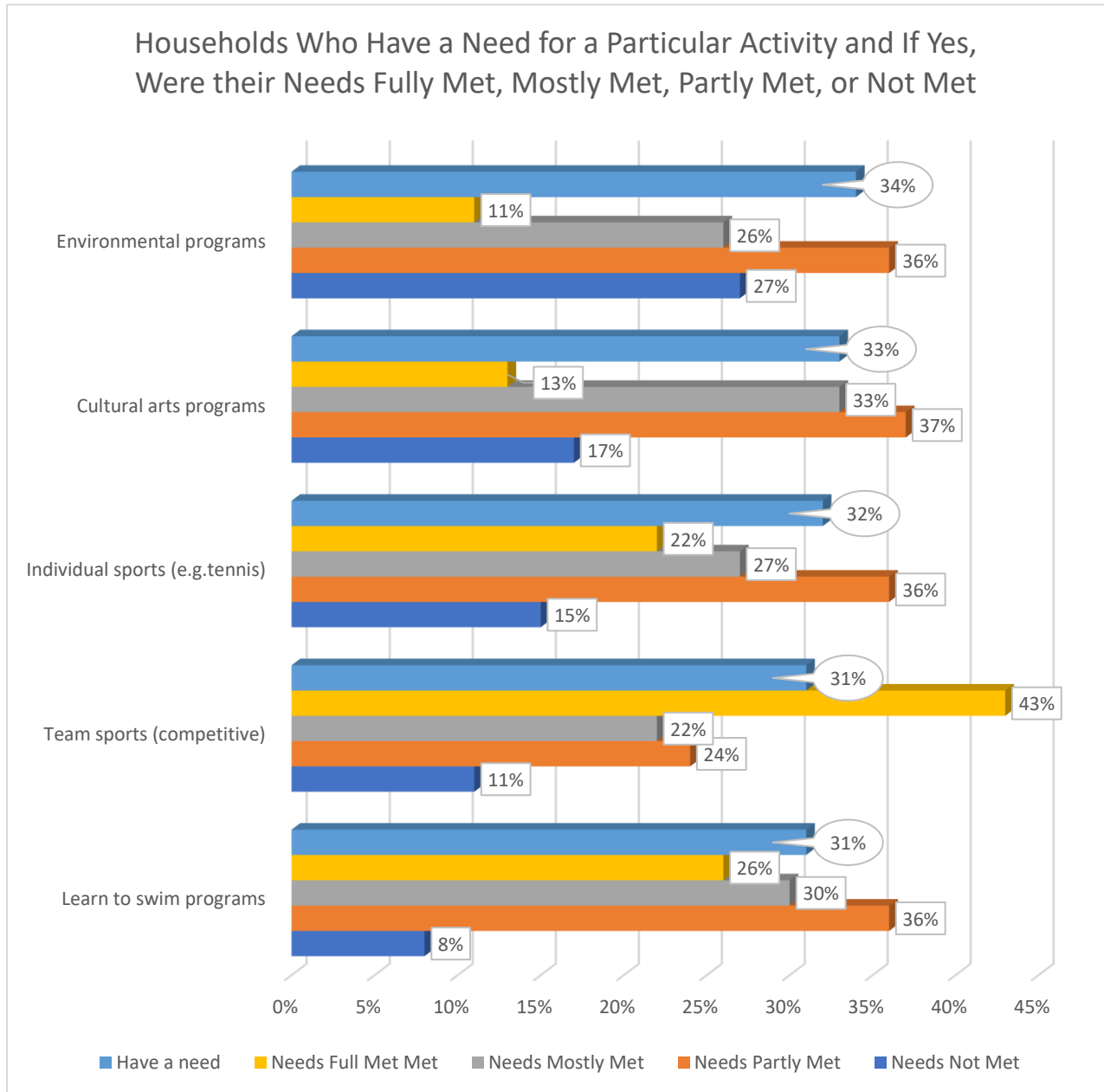
Questions #12: Please indicate if you or members of your household has a need for each type of Program or Activity and if “Yes”, were your needs Fully Met, Mostly Met, Partly Met, or Not Met?

Key Findings: Team sports (recreation) was the only program or activity where at least 40% of households who had a need for the program or activity indicated their needs were fully met (40%) with an additional 27% indicating their needs were mostly met. Seventy-nine percent (79%) of households indicated a need for special events. Thirty-two percent (32%) of households indicated their needs for special events were fully met and 49% indicated their needs were mostly met. Fifty-five percent (55%) of households indicated having a need for adult fitness classes and programs, but only 22% of those households indicated their needs were fully met and 38% indicated their needs were mostly met.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

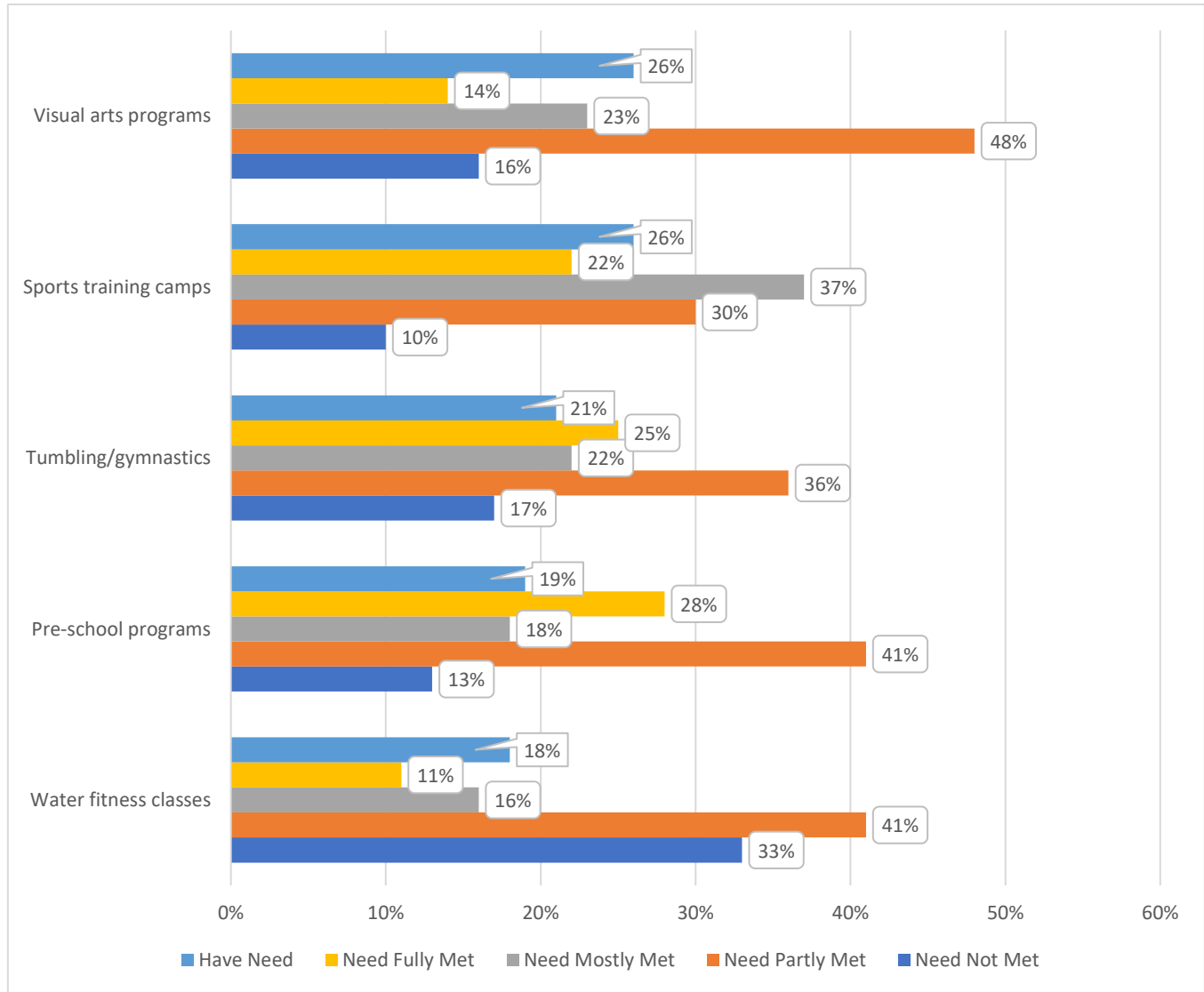
Questions #12: Please indicate if you or members of your household has a need for each type of Program or Activity and if “YES”, were your needs Fully Met, Mostly Met, Partly Met, or Not Met? (continued)



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

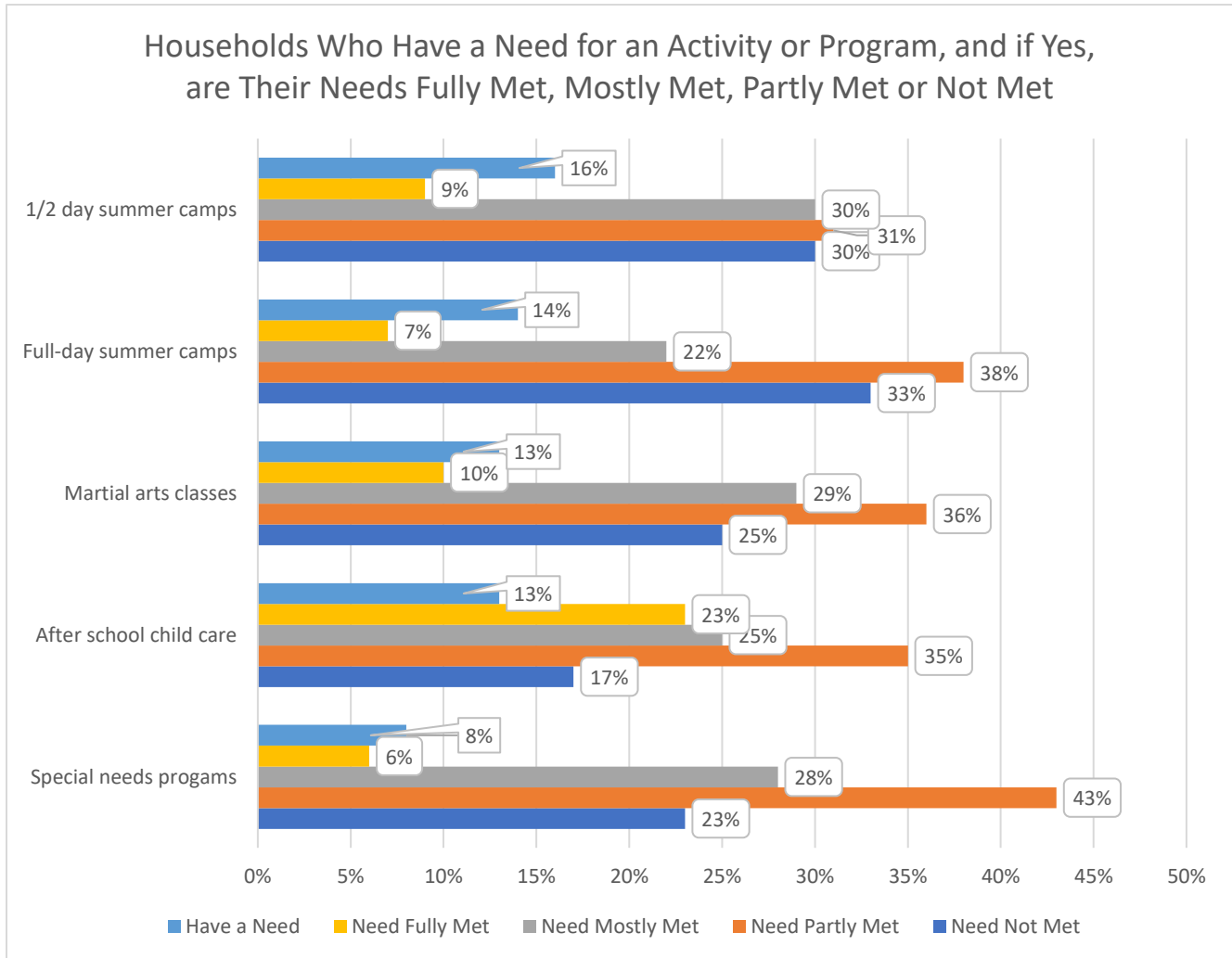
Questions #12: Please indicate if you or members of your household has a need for each type of Program or Activity and if “YES”, were your needs Fully Met, Mostly Met, Partly Met, or Not Met (continued)

Households Who Have a Need for a Program/Activity and if Yes, are Their Needs Fully Met, Mostly Met, Partly Met, or Not Met



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Questions #12: Please indicate if you or members of your household has a need for each type of Program or Activity and if “YES”, were your needs Fully Met, Mostly Met, Partly Met, or Not Met? (continued)

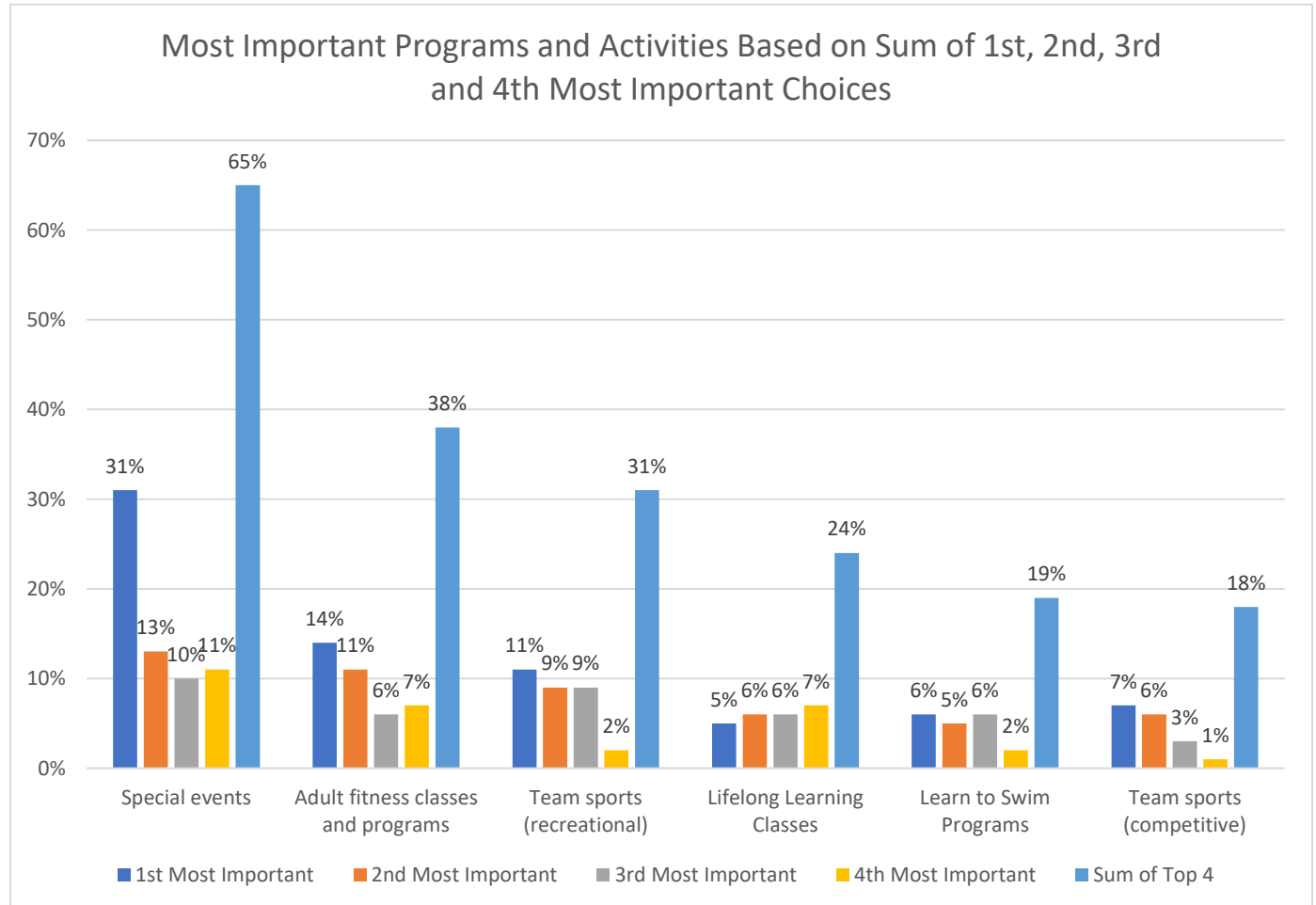


SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Questions #13: From the following list please indicate the Programs and Activities that Are Most Important to Your Household (Based on 1st Most Important, 2nd Most Important, 3rd Most Important, 4th Most Important)

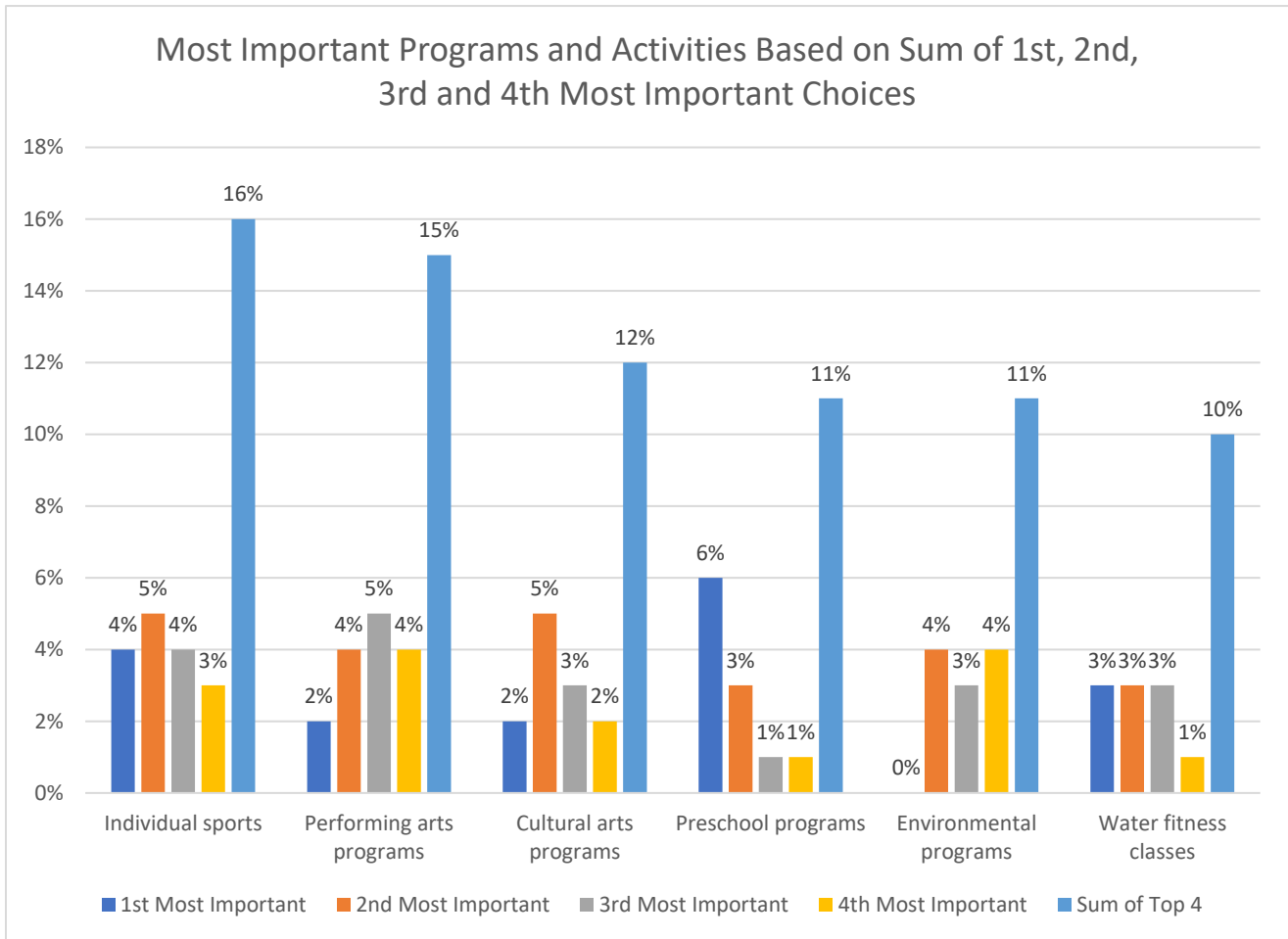
Key Findings: By a wide margin, special events were the 1st Most Important program or activity (31%) and 65% program or activity (based on the sum of the top 4 choices". The next most important program or activity is adult fitness and wellness classes and programs, with 14% indicating these programs as the 1st most important choice, and 38% indicating them as one of their top 4 choices.

Out of twenty types of programs, fifty-six (56%) of households indicated either special events, adult fitness classes, or team sports-recreational was the #1 most important program or activity for their household. Particular attention to these three programs and activities is a key strategy to increase usage of the community center, sports diamonds and soccer fields, etc. both by increasing the frequency of participation from current users and/or gaining participation from those households who do not currently participate in programs and activities.



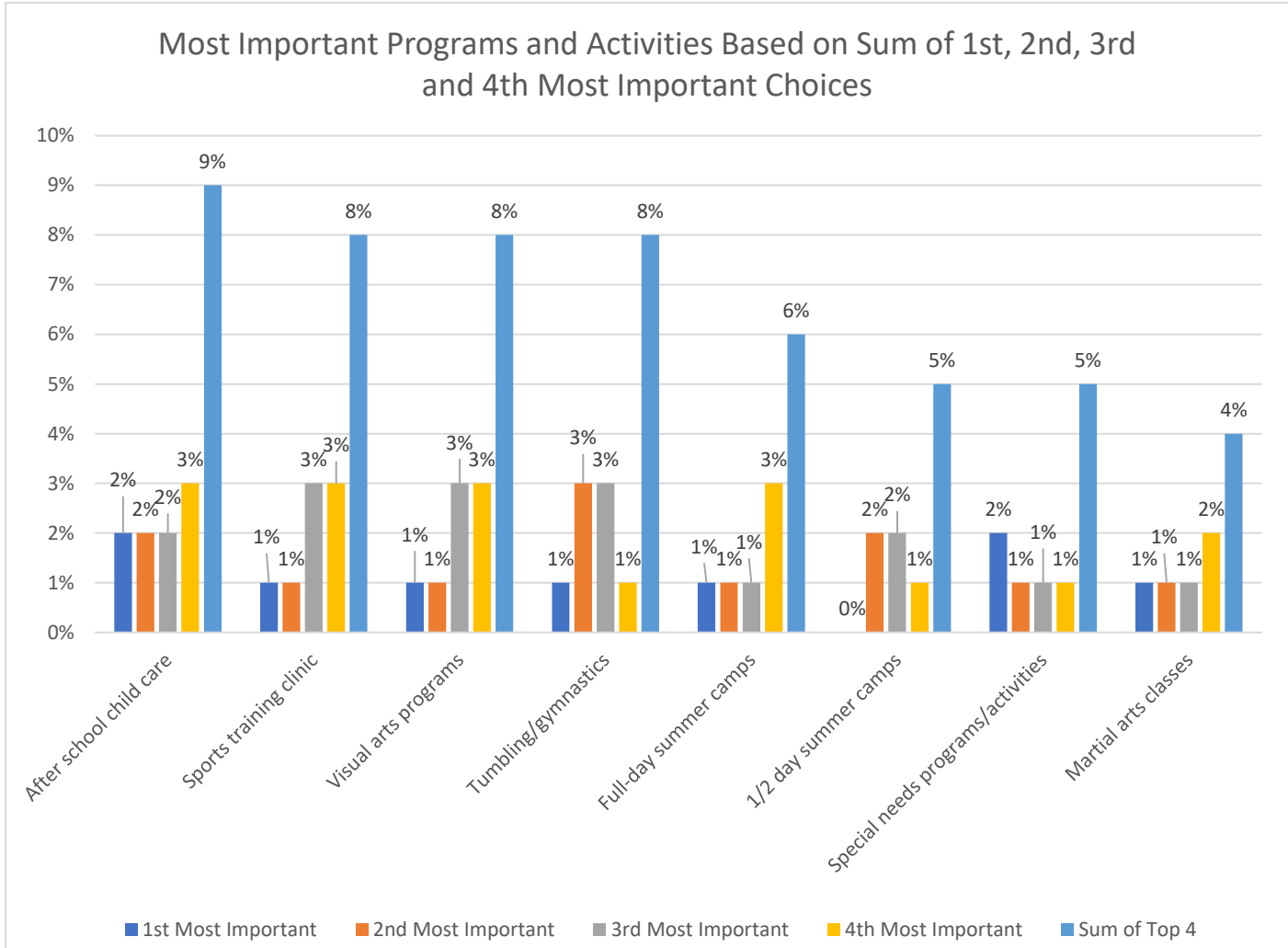
SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Continued



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

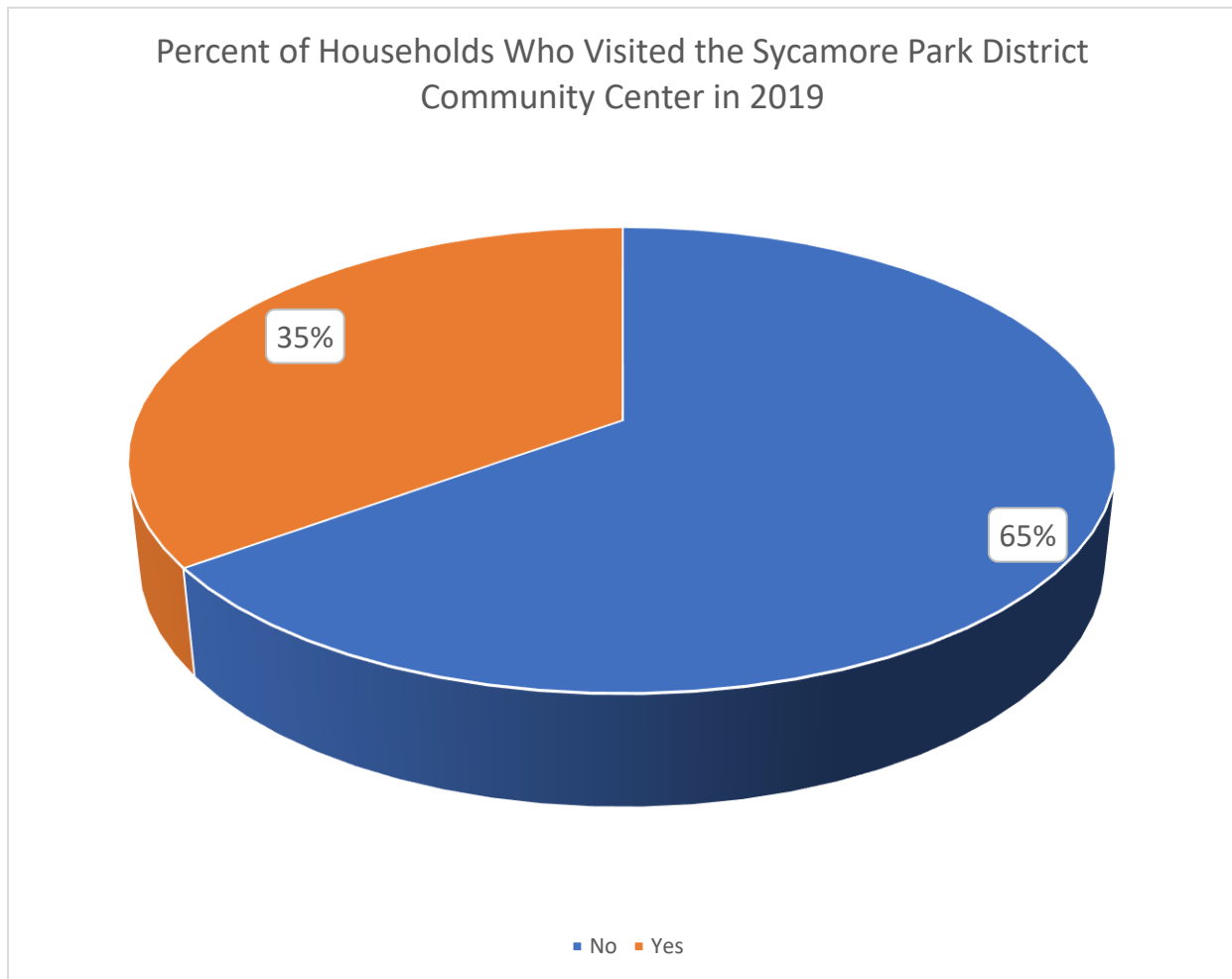
Continued



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Question #14: Did you or any member of your household visit the Sycamore Park District Community Center in 2019 (Check ONE)

Key Finding: 65% of households indicated “YES” that their household had visited the Sycamore Park District Community Center in 2019, and 35% indicated “NO, that their household had not visited the Community Center in 2019. Eighty-seven (87%) of households with children under 10, and 72% of households with children 10-19 visited the Community Center in 2019. This was a far greater percentage of visitors than households that did not have children. Forty-five percent (45%) of households with no children and adults 20-54 visited the Community Center in 2019, and 53% of households with no children and adults 55 and older visiting the Community Center.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

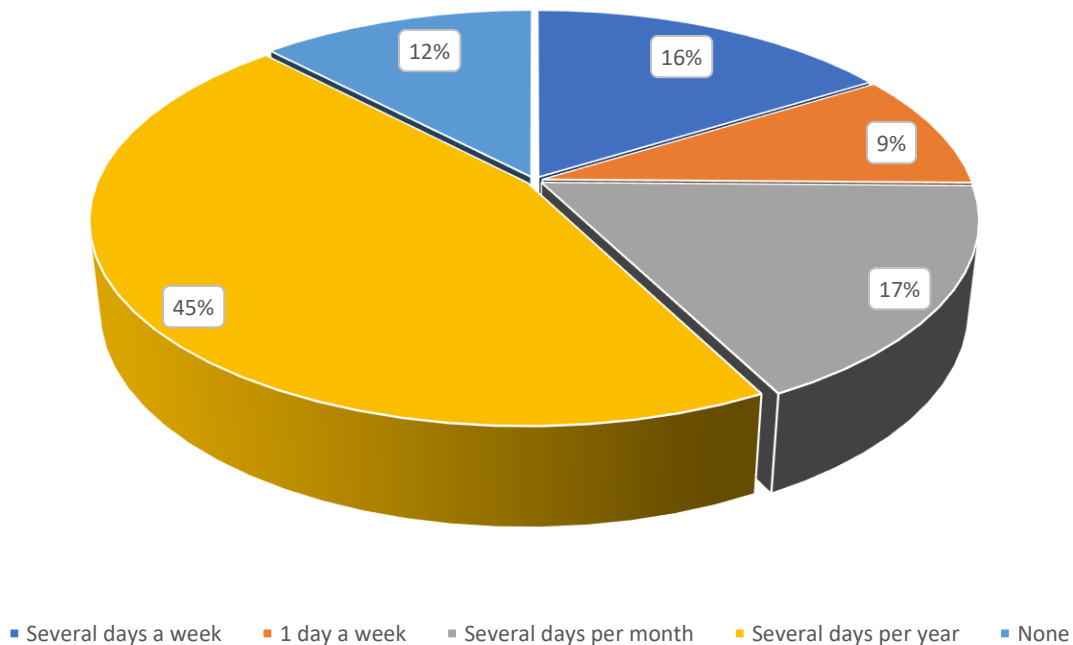
Question #15: Approximately how often did at least one member of your household use the Sycamore Park District Community Center in 2019? (Check ONE) Note: Only households who had at least one member who visited the Sycamore Park District (Question #17) answered this question.

Key Findings: 26% of household users visited the Sycamore Park District Community Center at least one time per week. Households without children and adults 20-54, used the Community Center more frequently, e.g. either daily or several days per week, than households with children and households without children and adults 55 and older.

While only 45% of households without children and adult 20-54 visited the Community Center in 2019, 30% of those households visited the Community Center either daily, several days per week, or 1 day per week. In comparison, 87% of households with children under 10 visited the Community Center in 2019. However, only 16% of households with children under 10 used the Community Center either daily, several days per week, or 1 day per week.

This means that there are great opportunities to increase the percentage of households with no children and adults 20-54 to use the Community Center and also opportunities to increase the frequency of usage from households with children under 10.

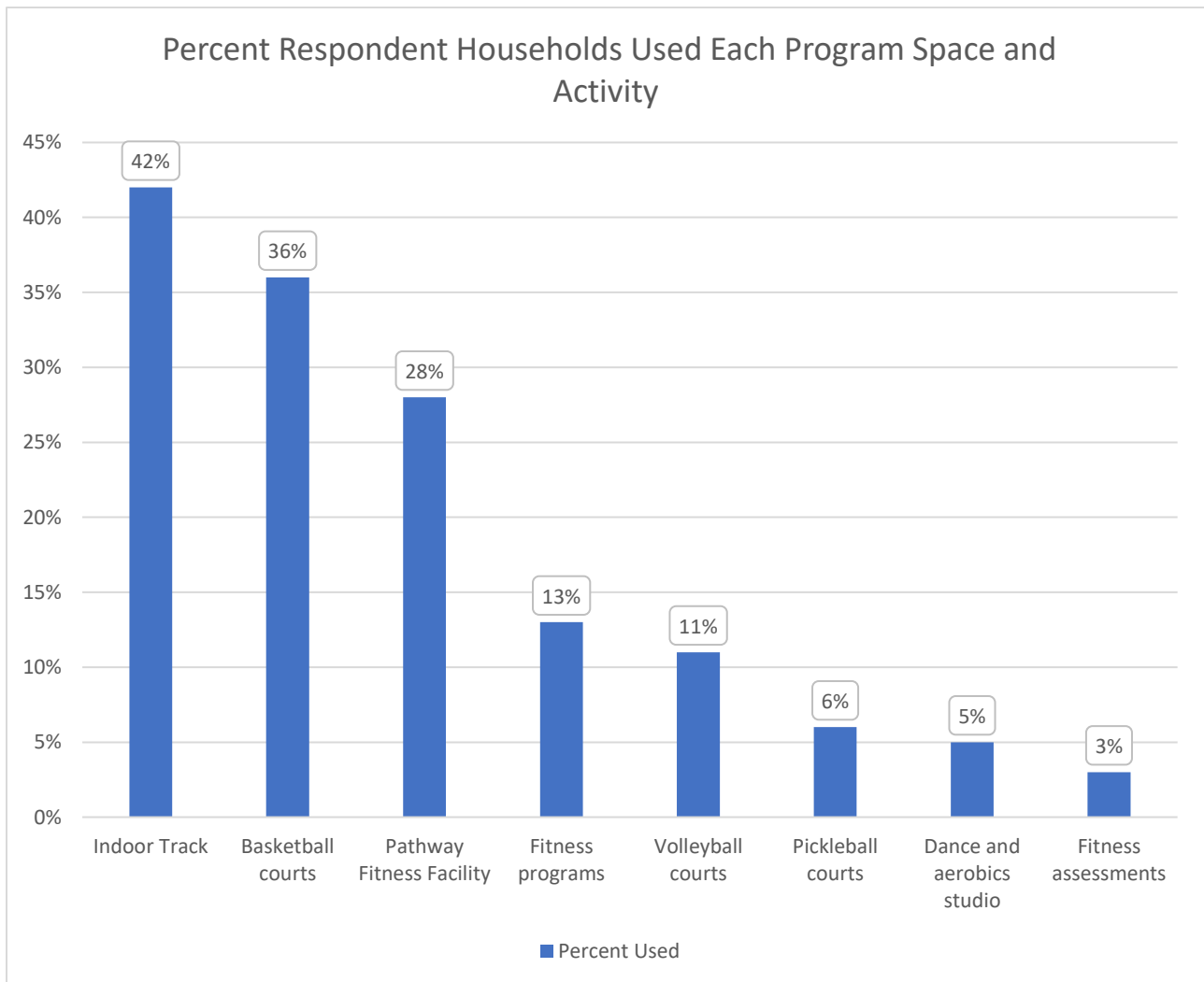
How Often Households Who Indicated they Visited the Sycamore Park District Community Center Used the Center



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Question #16: From the following list, please check ALL the program spaces and activities you have used at the Sycamore Park District Community Center.

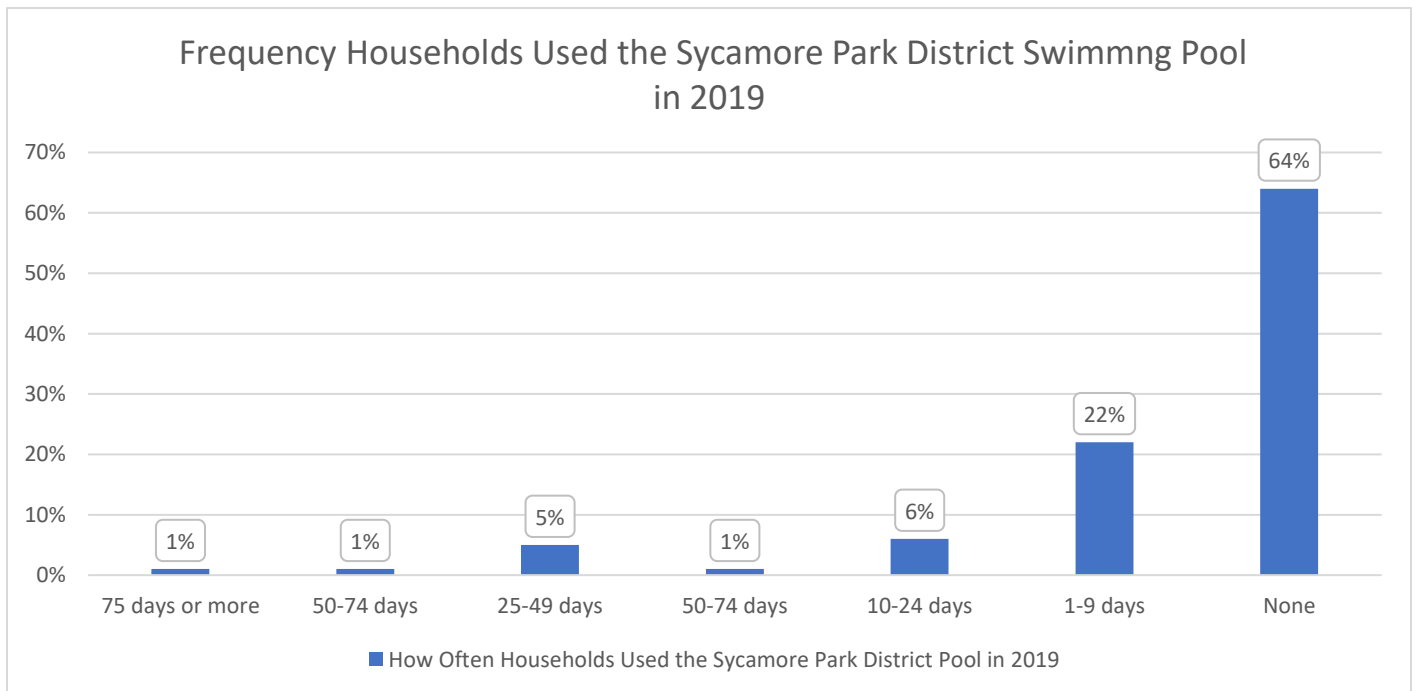
Key Findings: The indoor track (42%) basketball courts (36%) and the Pathway Fitness Facility (28%) were the most used program spaces and activities. The average user, used nearly 2 program spaces and activities. While 42% of all households used the indoor track, a far greater percentage (62%) of households without children and adults 55 and over used the indoor track. While 28% of all households use Pathway Fitness, only 19% of households with children under 10 use the indoor track, as compared to 53% of households without children and adults 20-54.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Question #17: Approximately how many days did at least one member of your household use the Sycamore Park District Community Pool in 2019.

Key Findings: 22% of households visited the Community Pool between 1-9 days. Six percent (6%) of households used the Sycamore Park District Pool 10-24 days, and 7% used the Community Pool 25 days or more. 64% of households indicated they did not use the Sycamore Park District Pool at all. There is a significant relationship between using the Community Center and using the Community Pool. Fifty-four (54%) of households who used the pool in 2019 did not use the Community Center in 2019, as compared to 85% of households who did not use the Community Pool in 2019 and also did not the Community Center. For example, as the graph below shows, 32% of ALL respondents have used the Sycamore Park District Pool over the past 2 years. However, usage is very impacted by the type of household respondent. As the chart below shows, 54% of households with children under 10 used the Pool over the past 2 years and 56% of households with children 10-19 used the Pool over the past 2 years.



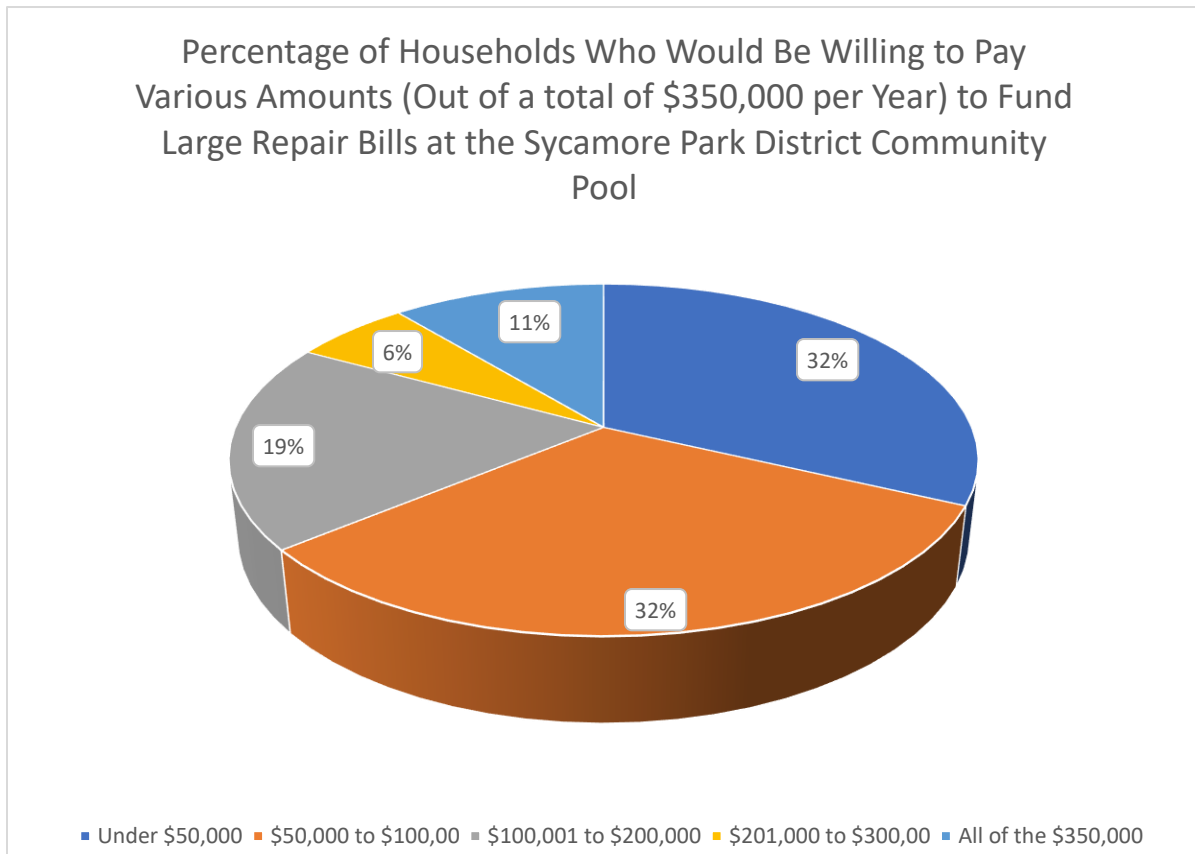
SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Question #18: The Sycamore Park District Pool was built in 1983 and your response to this question will help the Board of Park Commissioners to be proactive in the management and planning for this aging facility. Over the past 10 years, the park district has spent approximately \$500,000 for repairs/replacements at the Swimming Pool.

On an annual basis the park district has about \$350,000 available for maintenance and upkeep of 16 parks, the golf course, clubhouse, all its pavilions, shelters, ball diamonds, sports fields and the repair/upkeep of park district equipment, roads and HVAC.

If the Board is faced with additional large repair bills at the pool, how much of this \$350,000 would you want the park district to spend to keep the pool open (Check ONE)

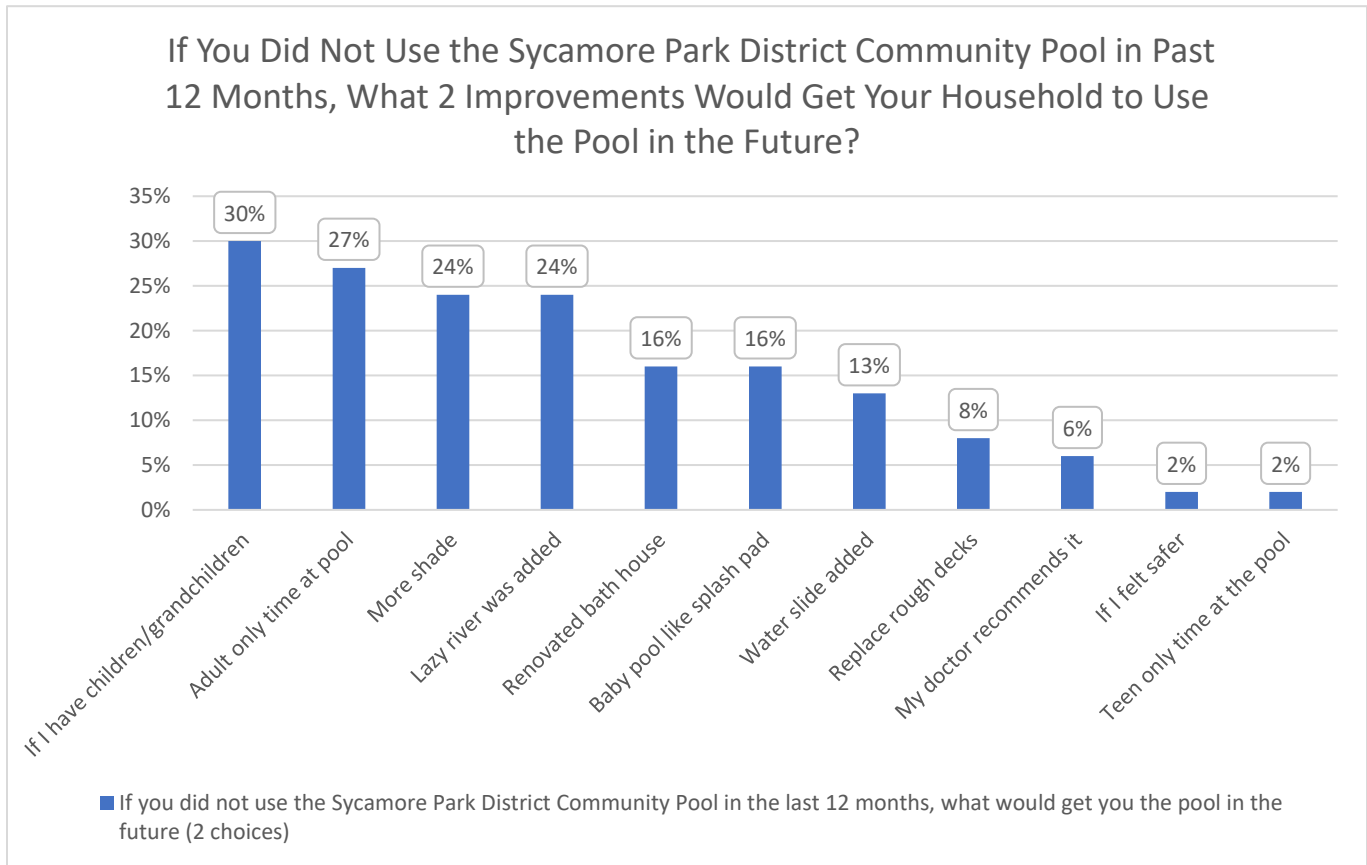
Key Findings: 32% of households indicated under \$50,000 per year and an additional 32% indicated \$50,000 to \$100,000. Nineteen (19%) of households indicated \$100,001 to \$200,000 and 6% of households indicated \$201,000-\$300,000. Eleven percent (11%) of households indicated all of the \$350,000. In total, 64% of households indicated they would invest \$100,000 or less per year to fund large repair bills for the Community Pool.

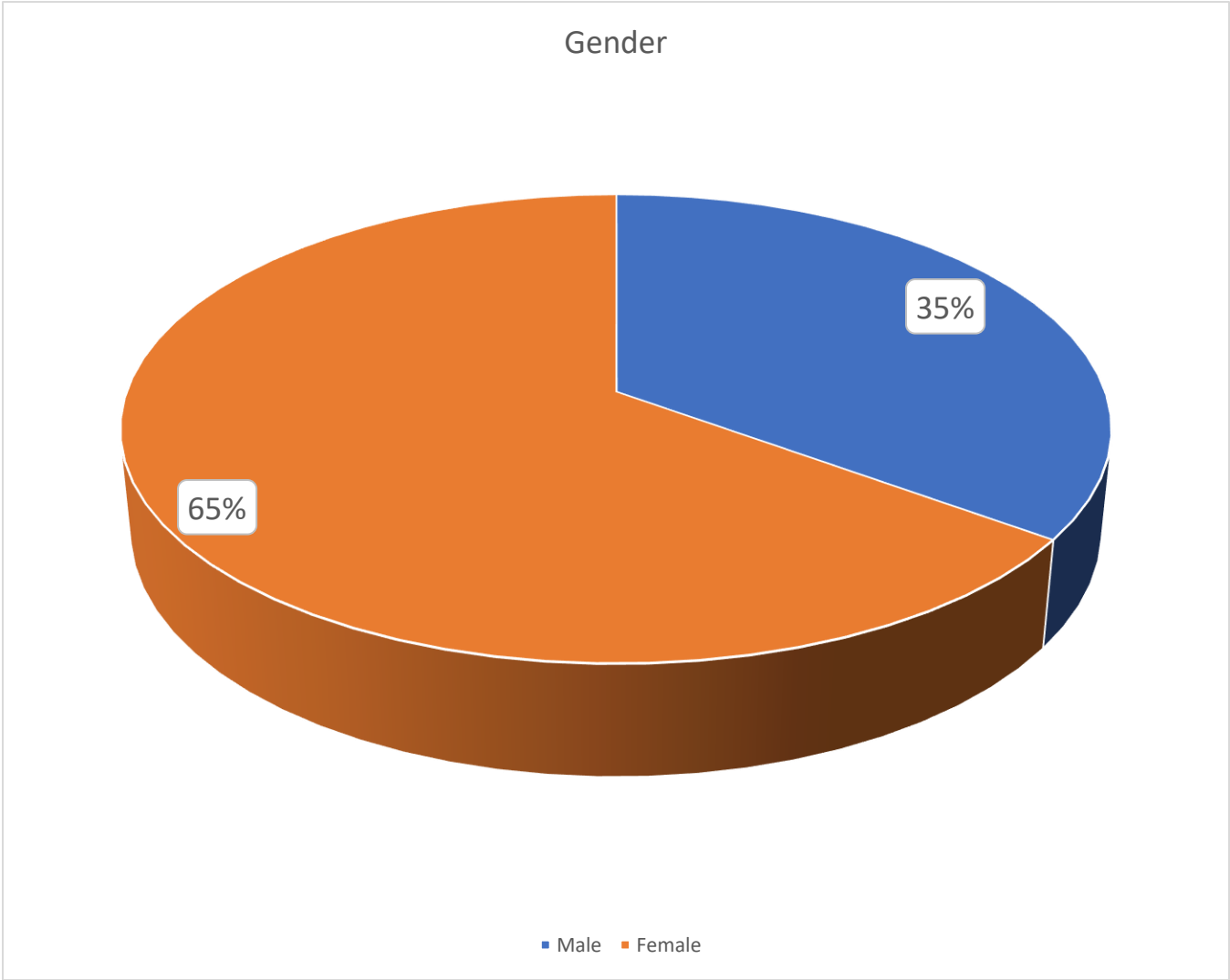


SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

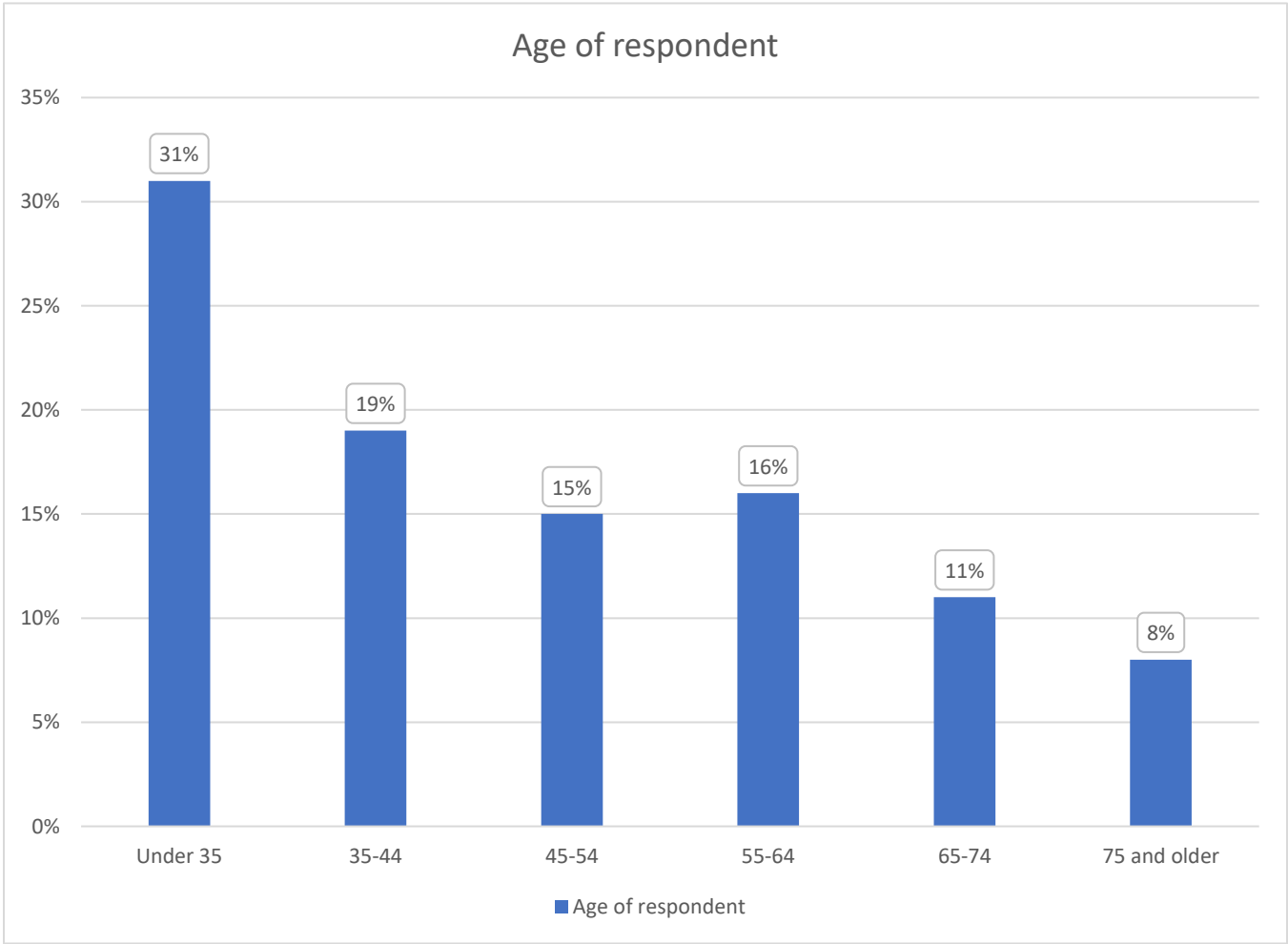
Question #19: If you did not use the Sycamore Park District Community Pool in the past 12 months, what would get you to use the pool in the future? Check the top TWO actions that would get you to use the pool in the future.

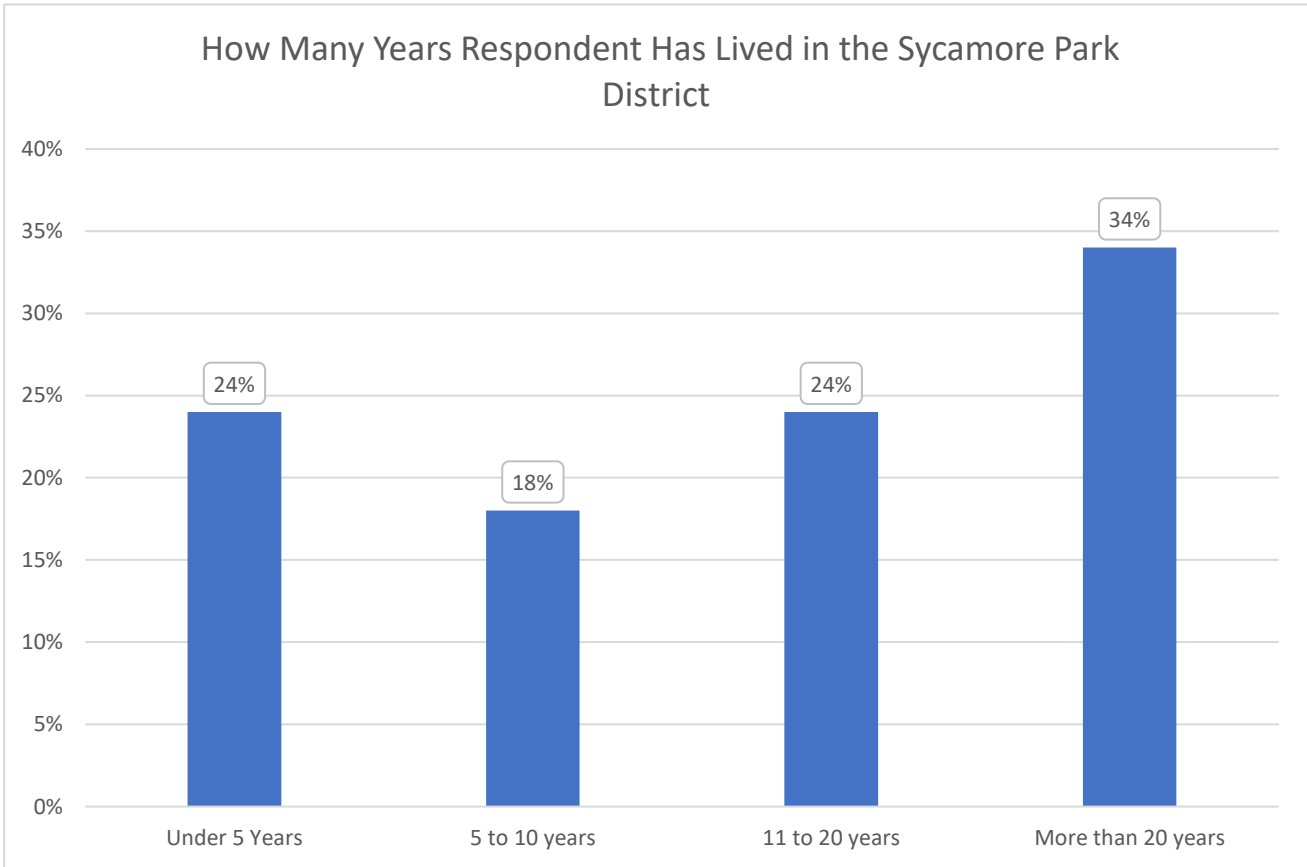
Key Findings: Thirty percent (30%) of households indicated they would use the pool in the future if they have children/grandchildren. Twenty-seven percent (27%) indicated if there was an adult only time to use the pool, 24% if there was more shade, and 24% if a lazy river was added.





SYCAMORE PARK DISTRICT RESIDENT SURVEY #2







Section 5: Cross-Tabular Analysis



Cross-Tabular Charts of Survey Findings

Section 4 contains narrative and graphs of overall findings for each question on the survey. Cross-Tabular analysis allows you to mine these findings specific to key demographic groups and key findings of survey questions.

Volume 2 of this Report contains Tabular and Cross-Tabular findings for the following:

1. All households
2. Households with and without Children
3. Gender
4. Households by Length of Residency
5. Respondents by Age
6. Respondents by Gender
7. Households by Usage (YES or NO) of Community Center in 2019
8. Frequency of Households Usage of Community Center in 2019
9. Dollar Amount Willing to Pay to Keep the Sycamore Park District Community Pool Open
10. Respondents by Frequency of Using the Community Pool in 2019

The following pages illustrate tabular and cross-tabular charts and narratives to assist in mining the survey results for usage in strategic decision-making.

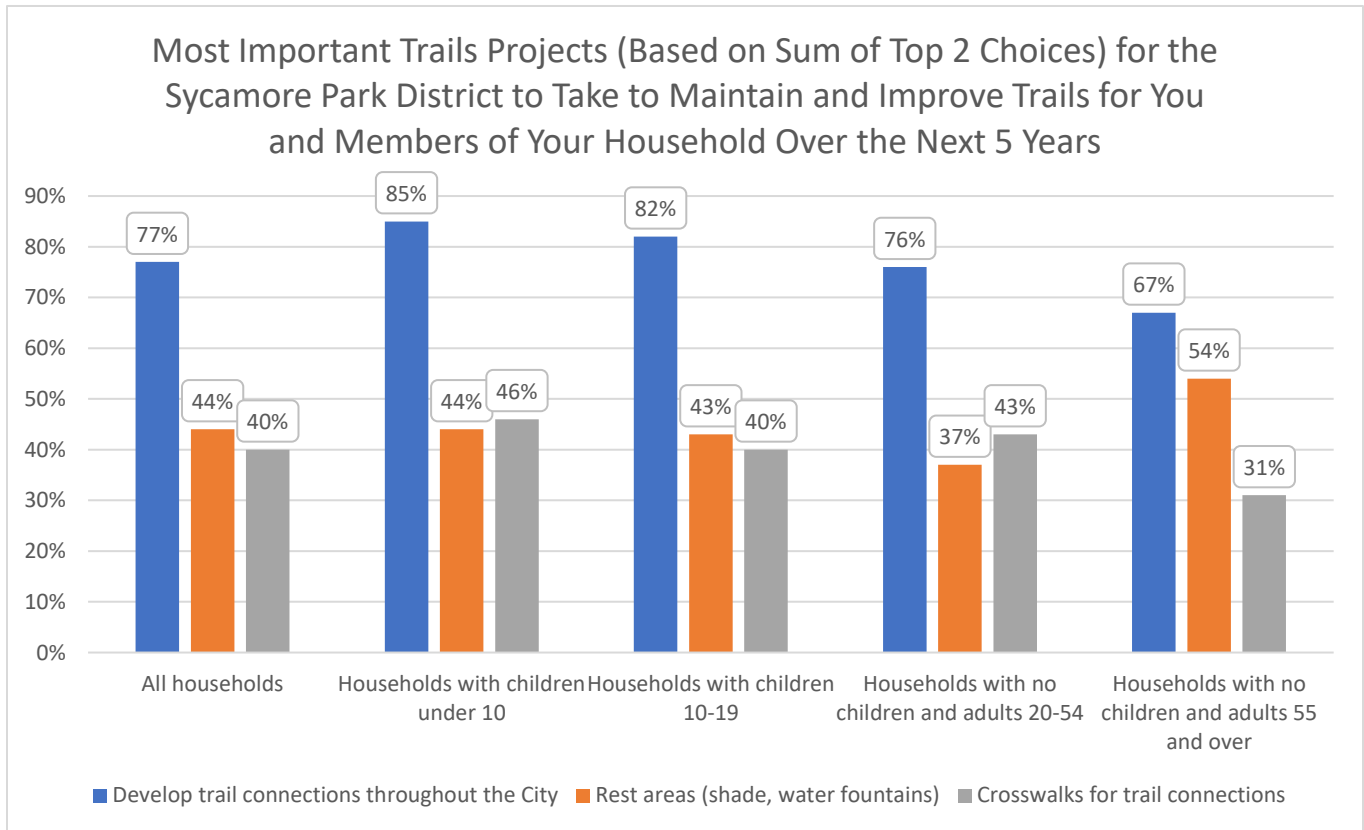


SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Trail Projects

As the chart below shows, out of 6 types of improvements, 77% of respondent households indicated “develop trail connections throughout the City” as the 1st or 2nd most important trail project for the Sycamore Park District to take over the next 5 years for their households. Based on the sum of respondent households top 2 selections, “develop trail connections throughout the City” was the most important trail project for all categories of households with and without children”.

Trails (walking, hiking, biking) were one of the two most important improvements for households and the future of the Sycamore Community in the 1st survey done in 2019. Clearly trails are very important in the community and “developing trail connections throughout the City”, “developing rest areas”, and “developing crosswalks for trail connections” are the highest priorities for trails.



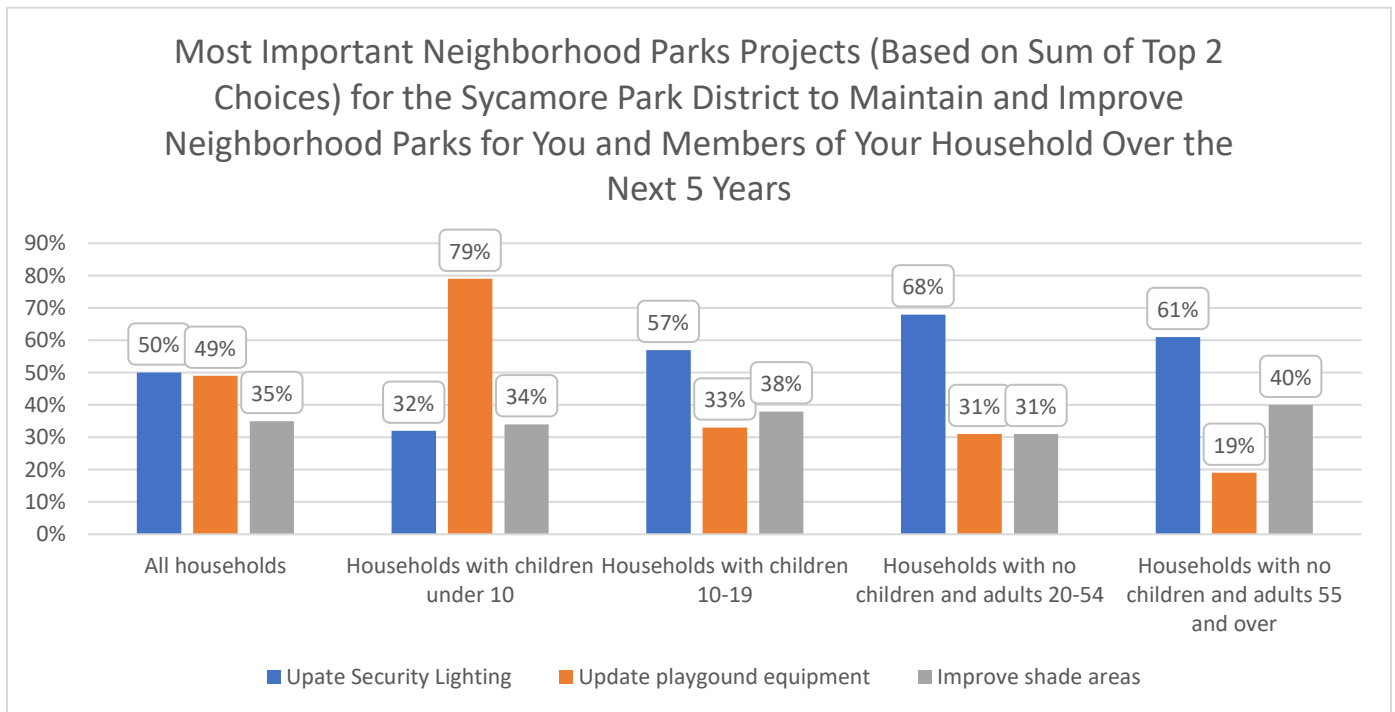
SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Neighborhood Park Projects

As the chart below shows, out of 5 types of improvements, 50% of all households chose “updating security lighting” as the most Important neighborhood parks project for all households.

Trails (walking, hiking, biking) were one of the two most important improvements for households and the future of the Sycamore Community in the 1st survey done in 2019. “Updating security lighting” was the #1 most important project for households with children 10-19, households with no children and adults 20-54, and households with no children and adults 66 and over. For all households “updating playground equipment” was the 2nd most important project. However, by a wide margin, “updating playground equipment was the most important project for households with children under 10.

Respondent household were most satisfied with neighborhood parks in the 1st survey conducted in 2019. Additionally, out of sixteen choices, neighborhood parks were the 2nd most important park, trail or facility to maintain or improve over the next 5 years by the Sycamore Park District. Results from the 2019 survey showed that only 26% of households were very satisfied with the adequacy of park lighting. Based on results from the 2019 and 2020 surveys, maintaining and improving neighborhood parks is of high priority for the Sycamore Park District.



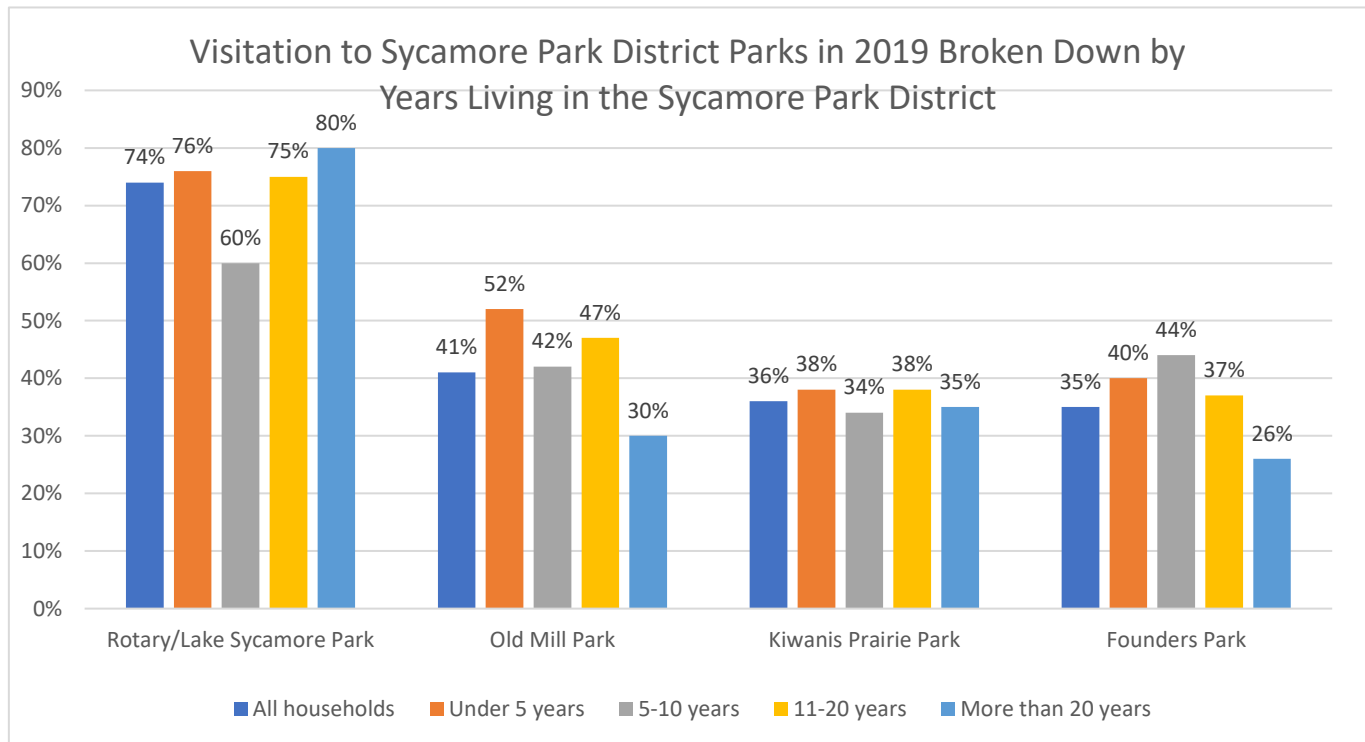
SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Usage of Parks

Out of 12 parks provided by the Sycamore Park District, the chart below shows the percentage of households who visited each park in 2019, based on how many years the respondent household had lived in the Sycamore Park District.

Seventy-four (74%) of all households visited Rotary/Lake Sycamore Park in 2019. As shown in the chart below, by a wide margin, Rotary/Lake Sycamore Park was used the most by residents who lived in Sycamore under 5 years, from 5-10 years, from 11-20 years, and more than 20 years.

Additionally, it is important to note that all 10 existing parks listed in the survey, had at least 9% of households using the park in 2019, which is a very good service distribution.



Ball Diamonds and Soccer Fields

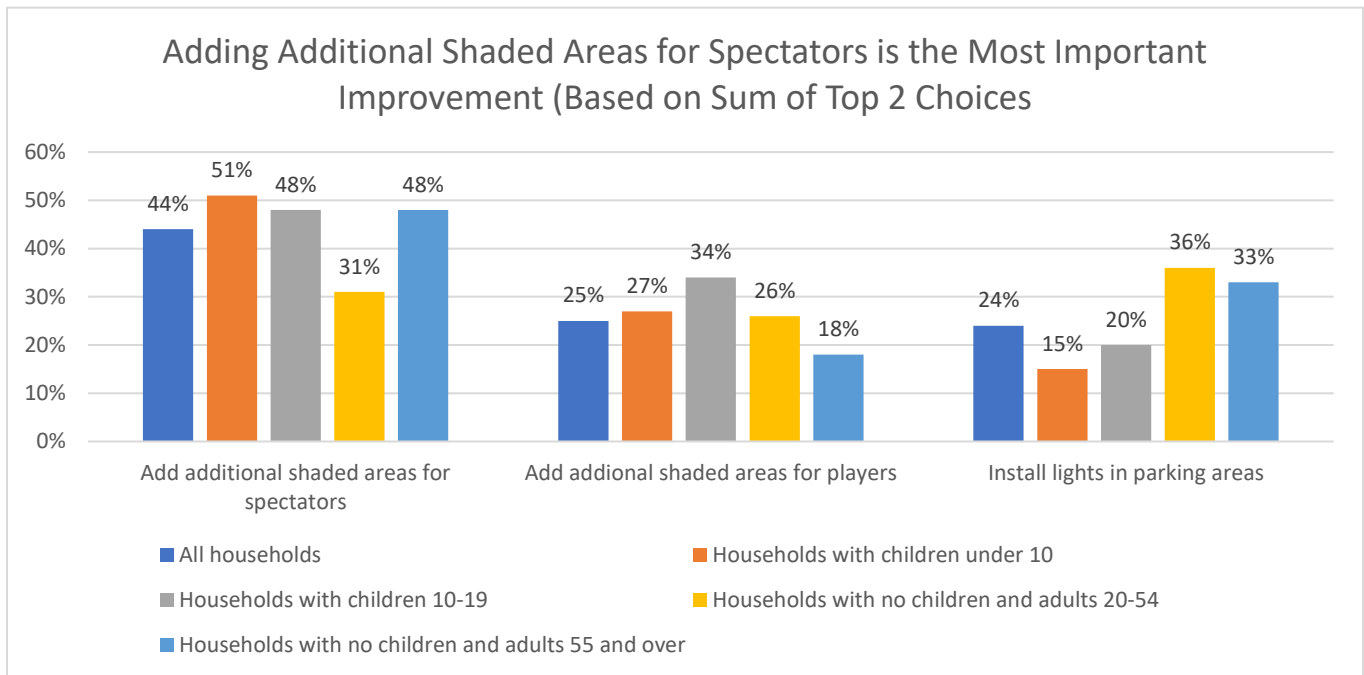


SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

From a list of 8 options, respondent households were asked to select the 1st and 2nd projects that were important to their households. Out of the 8 options, respondents selected add additional shaded areas for spectators (44%), add additional shaded areas for players (25%), and install lights in parking areas. (24%).

Under “add additional shaded areas for spectators”, the highest percent of households who selected this choice was households with children under 10 (51%), followed by 48% of households with children 10-19. Games for children are generally held earlier in the day and have more spectators (parents, siblings, grandparents) than games for adult only households.

“Installing lights in parking areas” are much more important to households with no children and adults 20-54 and households without children and adults 55 and over, than households without children.



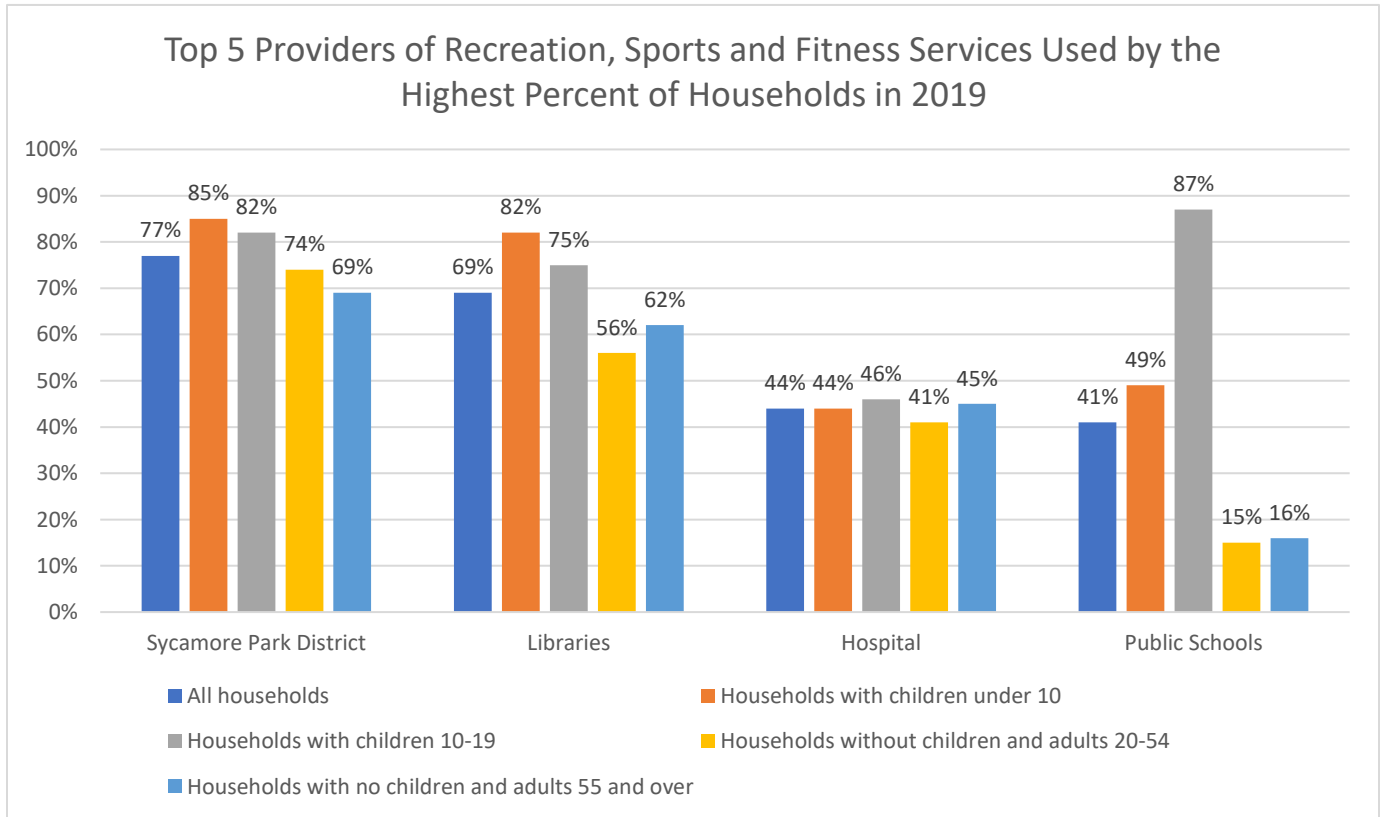
SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Providers of Recreation, Sports, and Fitness Services in the Sycamore Community that Your Household Used in 2019

Out of 9 providers of recreation, sports, and fitness services respondents were asked to check all the providers that their household had used in 2019. These providers were libraries, hospital, Sycamore Park District, public schools, churches, YMCA, private fitness facilities, museums, and country club.

As the chart below shows, the Sycamore Park District was the provider used by the highest percent of households for the entire community, households with children under 10, and by households without children. Public schools were the provider used by the highest percent of households with children 10-19.

The Sycamore Park District was the only provider that at least 69% of households with children and without children used in 2019. A high percent of households with children under 10 (82%) used the Library as one of their providers and a high percent of households with children 10-19 (87%) used the public schools as one of their providers. Between 41% and 46% of all types of households both with and without children used the Hospital. It is noteworthy, that the average household used between 3-5 providers in 2019, showing a market for multiple agency usage.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

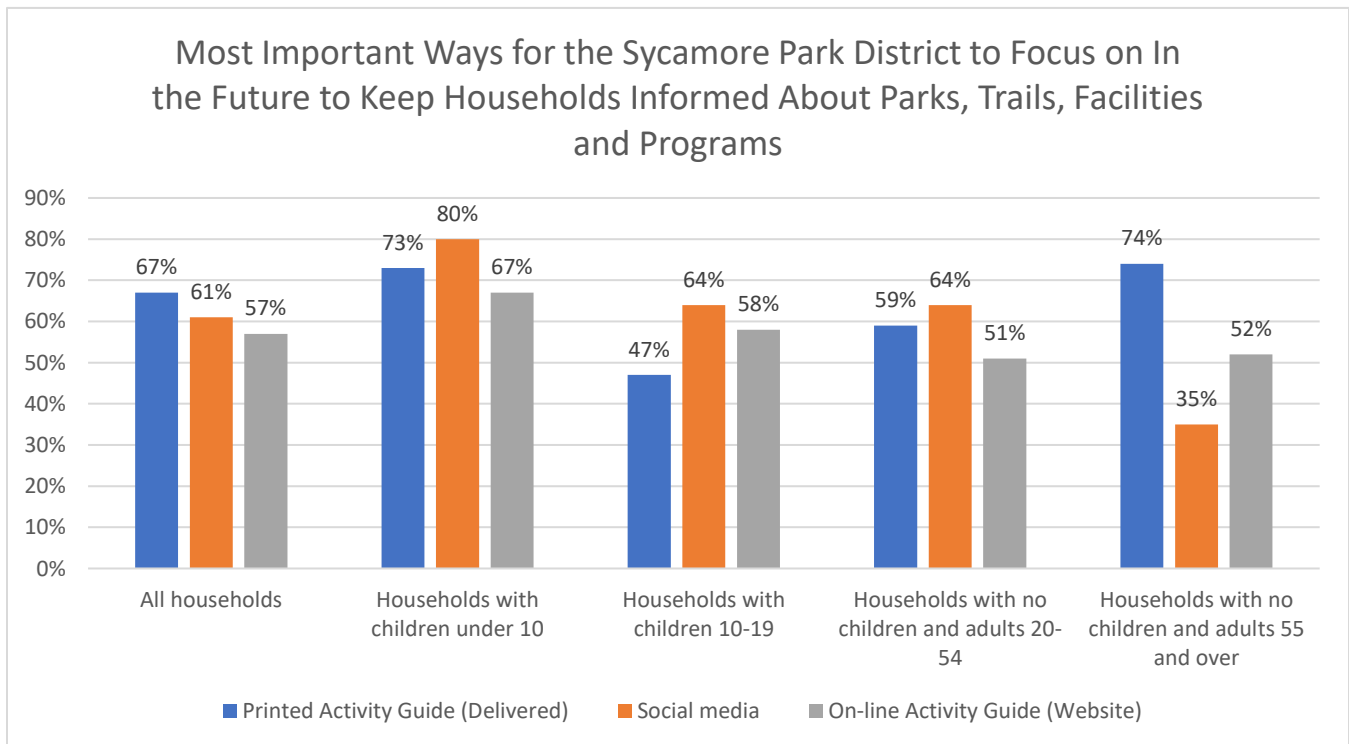
Looking to the Future, Ways that are Most Important to Your Household to Keep Them Informed.

Looking to the future, respondents were asked to check the 4 most important ways (out of six choices) the Sycamore Park District could focus on to keep their household informed about parks, trails, facilities and programs. Out of the six options, the highest percentage of respondents selected the Printed Activity Guide (delivered), social media, and the On-line Activity Guide (Website).

The chart below shows the percentage of households who checked each of these ways and the percentage of households with and without children who checked each way to focus on.

It is noteworthy that social media was the most important way to be kept informed for households with children under 10, households with children 10-19, and households without children and adults 20-54. For each of these types of households, at least 61% of households selected social media as one of their most important ways to be kept informed in the future. However, only 35% of households with no children and adults 55 and over selected social media as one of their top 4 most important ways.

Fifty (50%) of households with no children and adults 55 and over selected the newspaper as one of their four most important ways to be kept informed, far higher than for households with children under 10, households with children 10-19, and households with no children and adults 55 and over.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Programs offered by Need for the Program, How Well Need is Being Met, Participated in the Program in 2019, and Importance of Program

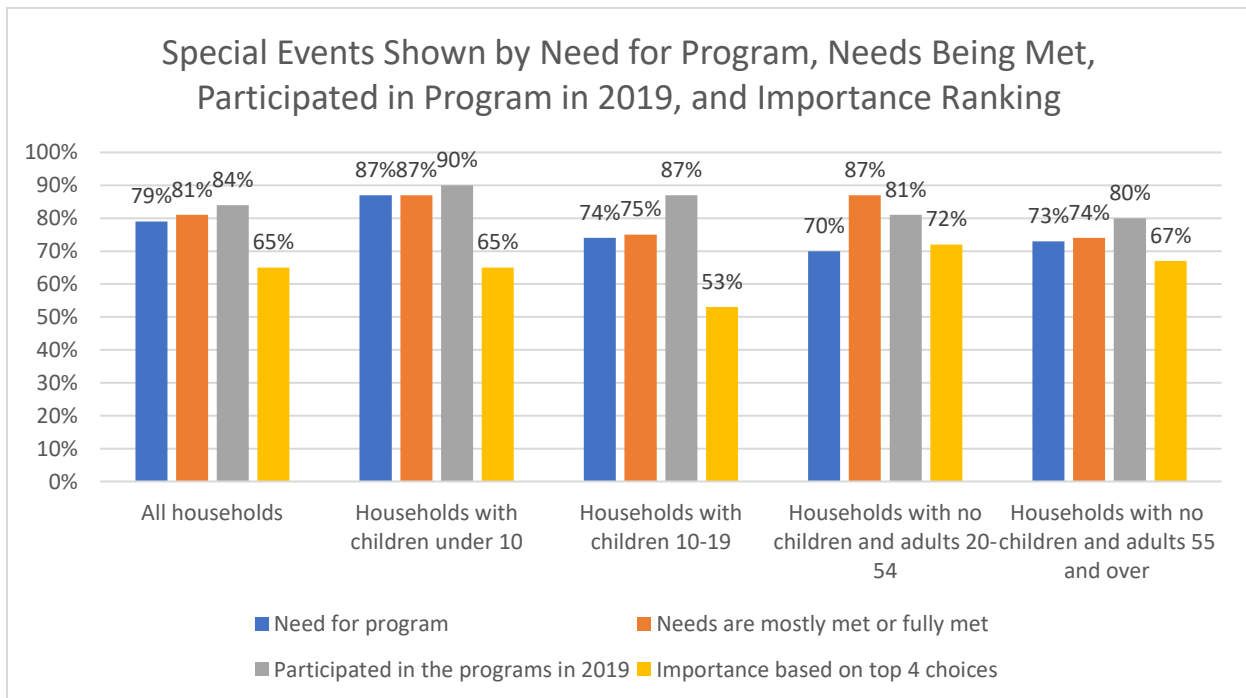
From a list of 20 programs, respondent households were asked a series of questions regarding the program. Special events were the program that had the highest percent of respondents indicated they had a need for the program. The chart below indicated how respondents who had a need for special events responded to a description of the program.

Need for program. Out of the 20 programs, 79% of respondents indicated they had a need for the program. The need for special events is much higher than for any of the other 19 programs.

Needs are mostly met or fully met. Out of the 79% of households having a need for special events, fully 81% (of the 79%) having a need indicated their needs were either mostly met or fully met. Teams sports (recreation) and team sports (competitive) have the next highest percent of households who had a need, indicate their need was fully or mostly met.

Participated in program in 2019. Eighty-four percent (84%) of households having a need participated in the program in 2019. Again, this is a very high percent of households having a need and also participating in the program.

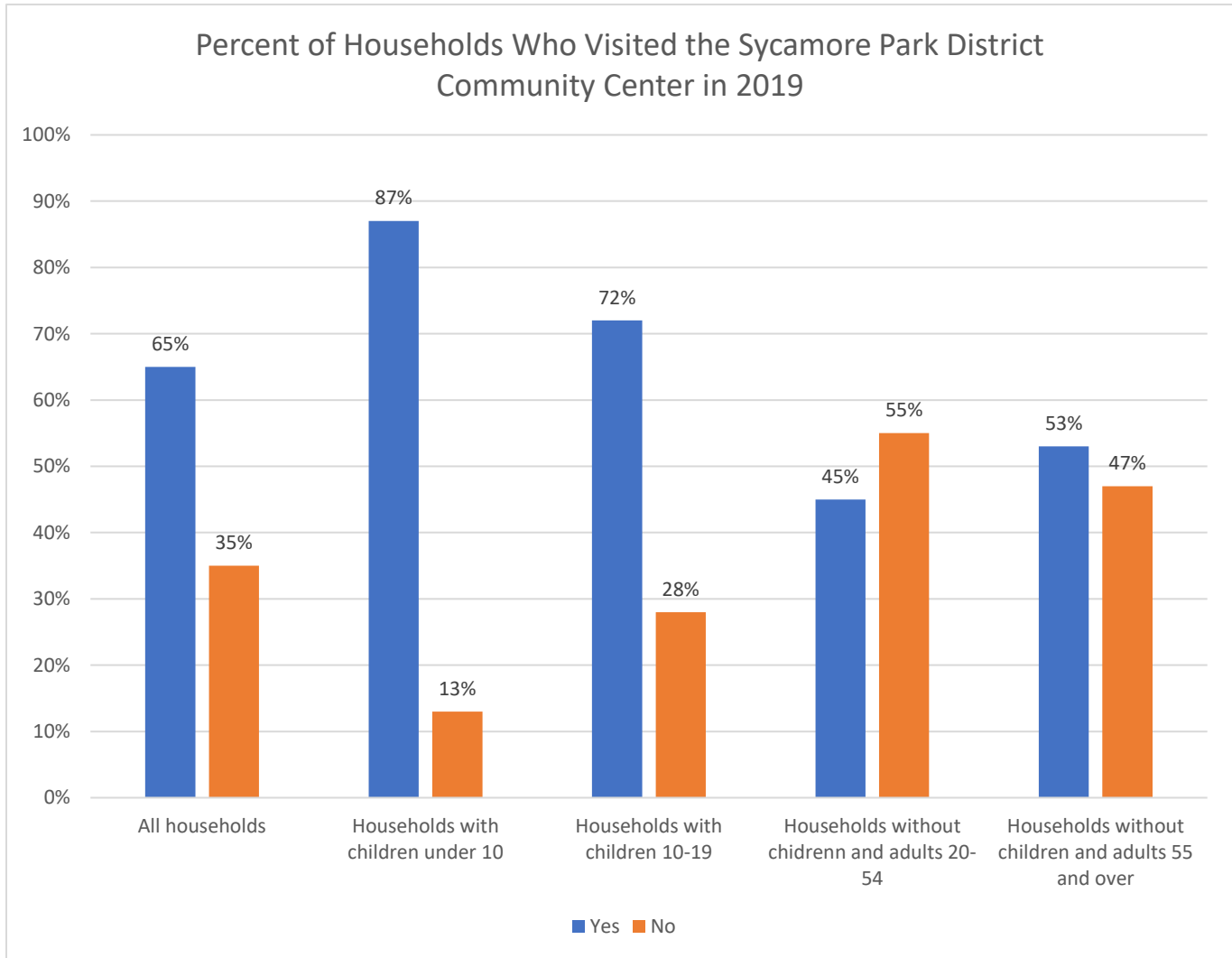
Top 4 most important. Sixty-five percent (65%) of all households indicated that special events were one of the 4 most important programs (out of 20 programs) that were most important to their household. This was almost double, the percentage of households who indicated adult fitness classes and programs as one of their top 4 most important programs, followed by team sports (recreational) at 31%.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Visitation to Sycamore Park District Community Center

Respondents were asked if members of their household had visited the Sycamore Park District Community Center in 2019. As is clear from the graph below, 87% of households who have children under 10, 72% of households with children 10-19, and 53% of households with no children and adults 55 and over visited the Community Center in 2019. Only in households with no children and adults 20-54 did visitation fall below 50%. Fully 65% of all respondent households had visited the Community Center in 2019.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Frequency of Visitation to the Sycamore Park District Community Center

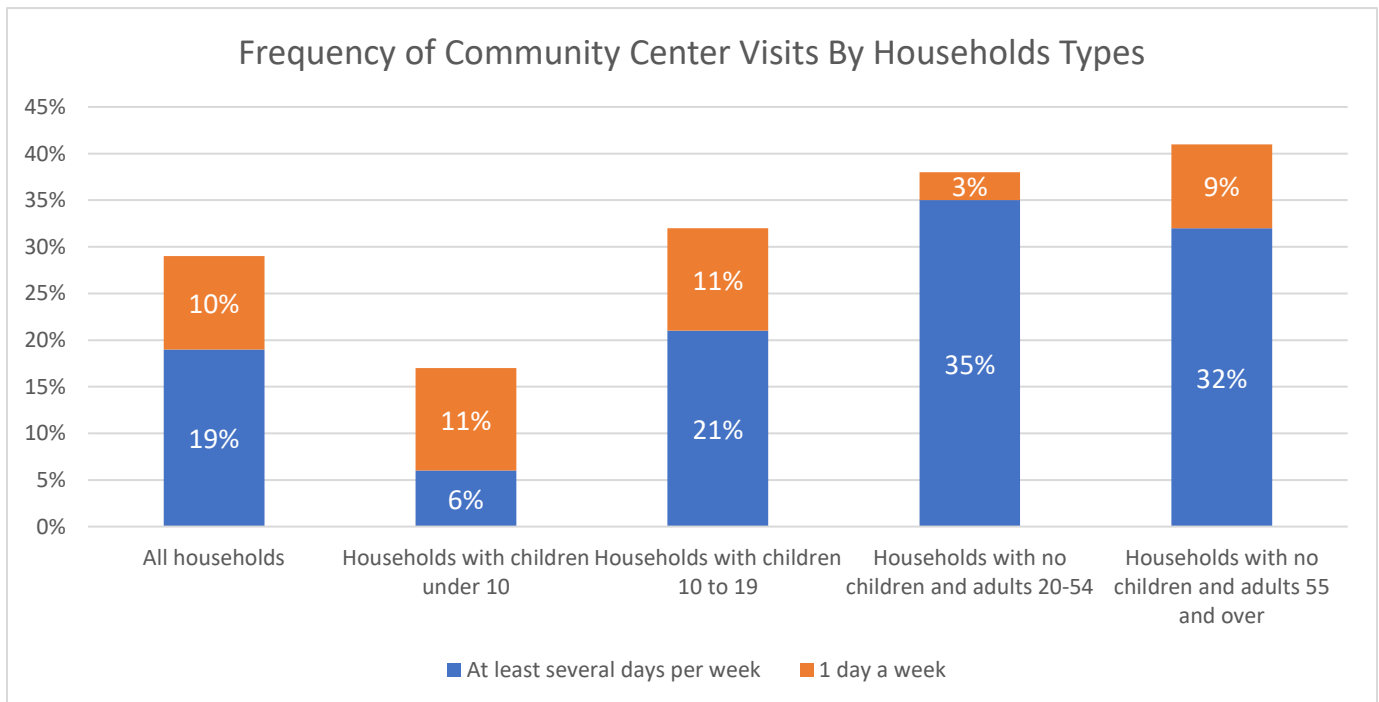
More households with children visited the Sycamore Park District Community Center in 2019 than households without children. However, households with no children visited the Community Center more frequently than households without children.

As indicated on the previous page, 87% of households with children under 10 visited the Sycamore Park District in 2019. However, of this 87% only 6% of respondent households visited the Community Center several times per week, with an additional 11% visiting the Community Center 1 time per week.

In comparison, as indicated on the previous page, only 45% of households without children and adults 20-54 visited the Community Center in 2019. However, of the 45% who visited the Community Center in 2019, 35% visited the Community Center at least a few times per week, and 3% visited the Community Center 1 time per week.

As the chart below clearly shows, while a higher percent of households with children visited the Community Center in 2019, than households without children. The frequency of visitation was significantly higher for households without children than households with children.

This indicates that the Sycamore Park District has opportunities to increase the on the frequency of visitations from households with children, and opportunities to increase the percentage of households without children to visit the Community Center.

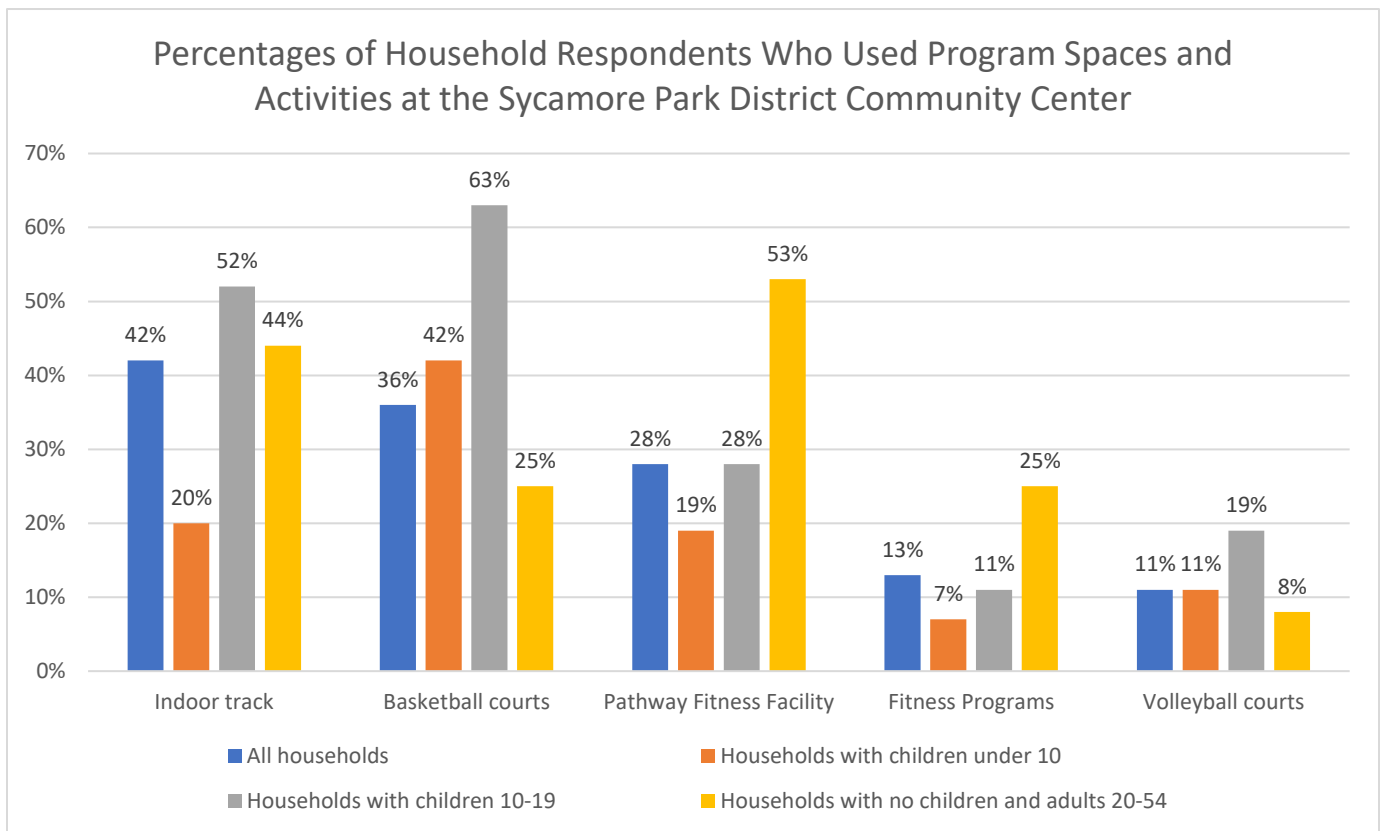


SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Program Spaces and Activities Used at the Sycamore Park District Community Center

From a list of 8 different program spaces at the Sycamore Park District Community Center, respondents were asked to indicate all the program spaces and activities that have used at the Sycamore Park District Community Center. The chart below shows the percentage of program spaces used by the highest percent of all households and how that usage breaks down by household types. This cross-tabular analysis shows:

- Forty-two (42%) of all households used the indoor track, while 62% of households with no children and adults 55 and over used the indoor track.
- Thirty-six (36%) of all households used basketball courts, while 63% of households with children 10-19 used basketball courts. Forty-two (42%) of households with children under 10 also used basketball courts.
- Twenty-eight (28%) of all households used the Pathway Fitness Center, while 53% of households with no children and adults 20-54 used the Pathway Fitness Facility.
- Thirteen (13%) of all households participated in fitness programs while 25% of households with no children and adults 20-54 participated in fitness programs.



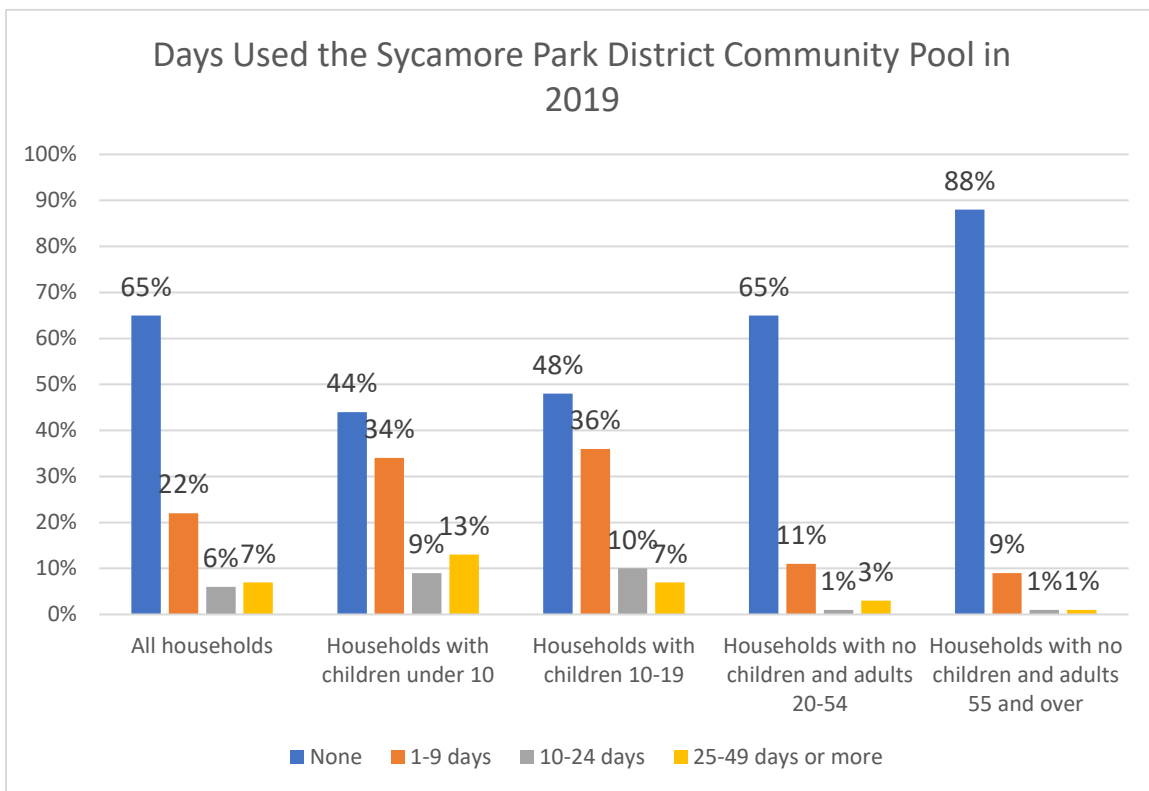
SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Days Visited the Sycamore Park District Community Pool in 2019

From 6 different choices, respondents were asked how many days residents of their household had used the Sycamore Park District Community Pool. Sixty-five (65%) of respondents indicated they had not used the Sycamore Park District Community Pool in 2019. Twenty-two (22%) of respondents indicated 1-9 days. Six (6%) indicated 10-24 days and 5% indicated 20-49 days. Two (2%) of respondents indicated 50 days or more.

The chart below shows that 44% of respondent households with children under 10 did not use the Community Pool at all in 2019, compared to 48% of households with children 10-19 not using the Community Pool in 2019. Usage drops off significantly in households without children. Eighty-five (85%) of households without children and adults 20-54 did not use the pool in 2019 and 88% of households without children and adults 55 and over did not use the pool in 2019.

Households with children used the Community Pool more frequently than households without children. Twenty-two (22%) of households with children under 10 and 17% of households with children 10-19 used the Community Pool 10 or more days in 2019. In comparison, only 4% of households with no children and adults 20-54 and only 2% of households without children and adults 55 and over used the Community Pool in 2019.

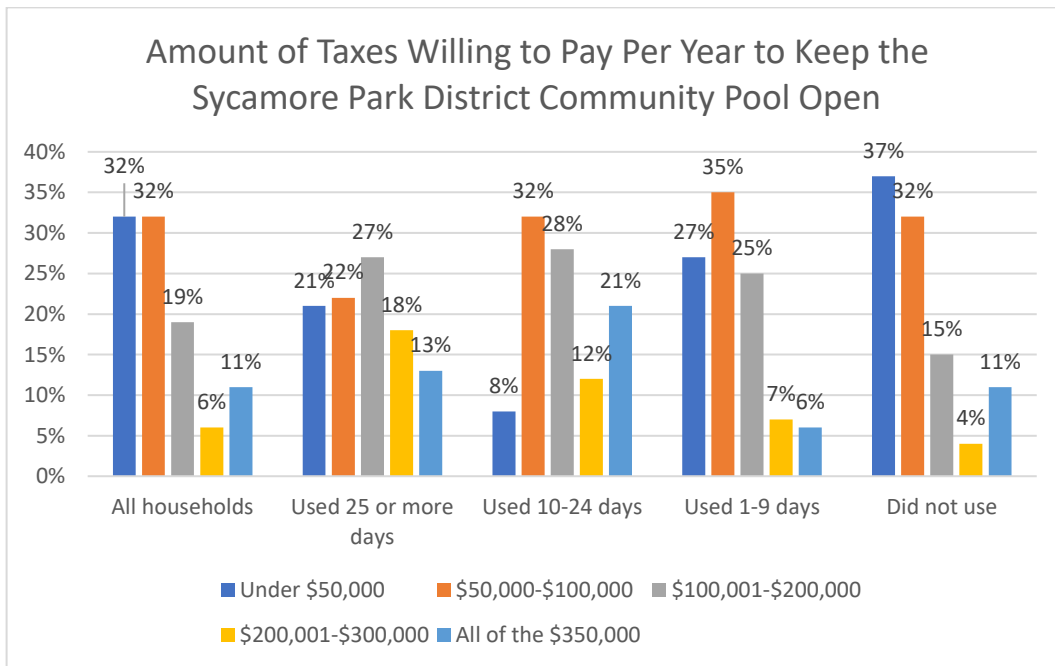


SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Maximum Amount of Money Willing to Spend to Keep the Sycamore Park District Community Pool Open

Respondents were told in the survey, that the Sycamore Park District currently spends approximately \$350,000 per year for large repair bills for all types of parks, trails, sports facilities, recreation facilities, and swimming pool. Respondents were asked the maximum amount of the \$350,000 they would want the Sycamore Park District to spend to keep the pool open.

Thirty-seven percent (37%) of households who did not use the Community Pool at all would only be willing to spend under \$50,000 per year, while 21% of households who used the pool 25 days or more would be willing to spend under \$50,000. Fifteen percent (15%) of households who did not use the Community Pool at all were willing to pay \$100,001-\$200,000 per year, while 27% of households who used the Community Pool 25 days or more would be willing to pay \$100,001-\$200,000 per years

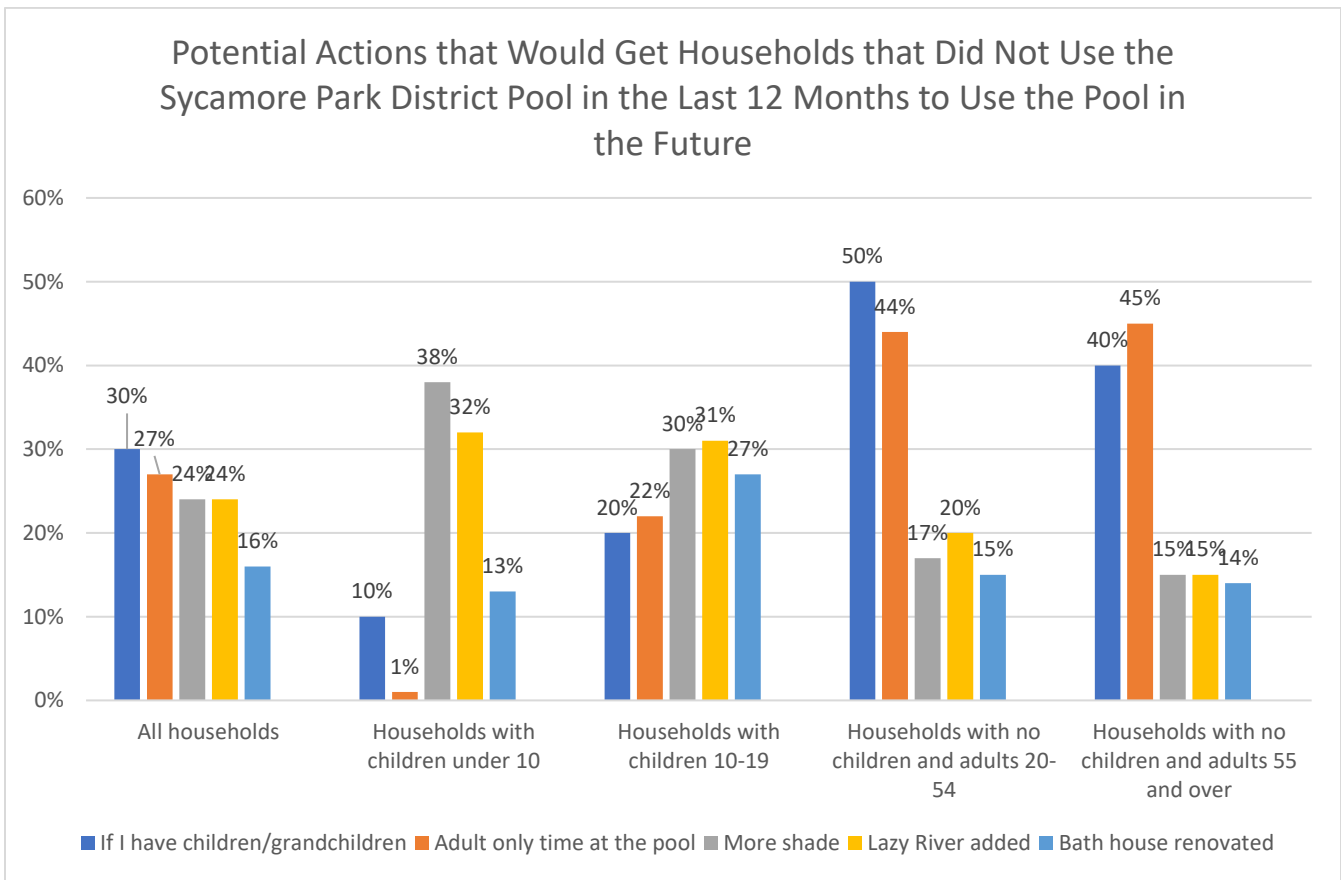


SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

If Your Household did not use the Sycamore Park District Community Pool in the last 12 months, what 2 actions, by the Sycamore Park District, would get you to use the Community Pool in the future?

Out of a list of 11 choices, 27% of all households selected “if there was adult-only time at the pool”. Only 1% of households with children under 10 selected “adult-only time at the pool. “If there was an adult- only time at the pool”, and “if there was more shade” are both improvements that could be made with relatively little if any capital investment.

Thirty-two percent (32%) of households with children under 10 selected “adding a Lazy River” while only 15% of households who did not use the pool indicated “add a Lazy River”. “Add a Lazy River” would be a significant capital investment. “Renovating the bathhouse, which was selected by 27% of households with children 10-19 would also be a major repair project, although not nearly as expensive as a Lazy River.





Section 6: Sycamore Park District Community Pool Major Findings



Overview

One of the major purposes of the Sycamore Park District 2nd Resident Survey was to understand issues related to current use/non-use of the Sycamore Park District Community Pool, frequency of Community Pool Usage, financial support for major repairs to keep the Community Pool open, importance of various improvements that could get non-users of the Community Pool in 2019 to use the Community Pool in the future, and the relationship of using the Community Pool and usage of the Sycamore Park District Community Center. Findings of the 2nd survey build upon resident input from the 1st Resident Survey, which identified the Sycamore Park District Community Pool as one of the most important parks, trails and facilities to receive attention from the Sycamore Park District over the next five years. When similar questions were asked on the two surveys, findings of the 2nd Resident Survey were compared to findings of the 1st Resident Survey.

Ten (10) Key Survey Findings Regarding the Sycamore Park District Community Pool

1. Only 35% of household respondents used the Community Pool in 2019.

One (1%) of all household respondents used the Community Pool 75 days or more, and an additional 1% used the Community Pool 50-74 days. 22% of all respondents only used the Community Pool 1-9 days in 2019, with an additional 6% using the Community Pool 10-24 days, and 5% using the Community Pool 25-49 days. Interestingly, between 9% and 12% of all respondents under 35 years old and 65-74 years old indicated their households used the Community Pool in 2019.

In the 1st Resident Survey, 33% indicated they had used the pool over the past 2 years.

2. More than 80% of households with no children did not use the Sycamore Park District Community Pool in 2019.

Eighty-five (85%) of households without children and adults 20-54 and 88% of households without children and adults 55 and older did not use the Community Pool at all in 2019. In the 1st Resident Survey 90% of households with no children and adults 20-54 and 86% of households with no children and adults 55 and over did not use the Community Pool.

3. Thirty percent (30%) of all households selected “if I have children/grandchildren” and 27% chose “if there was adult-only time at the pool” as one of their 2 most important actions that would get them to use the pool in the future.

While, 30% of all households chose “if I have children/grandchildren” as one of their top 2 choices, fully 50% of households with no children and adults 20-54 and 40% of households with no children and adults 55 and over chose this action. Though 27% of all households selected “if there was an adult-only time to use the



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

pool”, 44% of households with no children and adults 20-44 and 45% of households with no children and adults 55 and over chose this action.

Since 85% of households with no children and adults 20-54 and 86% of households with no children and adults 55 and over did not use the pool in 2019, these two actions could be very helpful in increasing usage from these types of households. These two improvements would cost a relatively small amount of money.

4. Twenty-four (24%) of all households selected “if there was more shade” as one the 2 major ways to get them to use the pool in the future.

Fully 38% of households with children under 10 and 30% of households with no children and adults 20-54, selected “if there was more shade”. Importantly on the 1st Resident Survey, 30% of households selected shade areas as one of their 3 most important improvements to emphasis in the next 5 years. Also, in the 1st survey, only 8% of households were “very satisfied” with shade areas. The importance of improving shade areas was noted in the 1st Resident Survey and the 2nd Resident Survey. This improvement would cost a relatively small amount of money.

5. Sixteen (16%) of all households who did not use the Community Pool in 2019, selected “if the bathhouse gets renovated “as 1 of the 2 ways to get them to use the Community Pool in the future. This improvement was most important to households with children 10-19. In the 1st survey, renovating the bathhouse was the most important improvement for both users and non-users. Note: “If I have children/grandchildren” or “if there was an adult time only at the pool” were not offered as choices in the 1st survey. Renovating the bathhouse would cost a substantial amount of capital dollars.

6. Twenty-four (24%) of all households selected “if a lazy river was added” as 1 of the 2 ways to get them to use the Community Pool in the future. Fully, 32% of households with children under 10, and 31% of households with children 10-19 selected “if a lazy river was added” as one of the top 2 ways to get them to use the Community Pool in the future.

7. Households who used the Sycamore Park Community Pool in 2019 were far more likely to have used the Sycamore Park District Community Center than households who did not use the Community Pool. There is definitely a relationship between use of the Community Pool and usage of the Community Center. Eighty-five (85%) of households who used the Community Pool in 2019 at least 10 or more days, also used the Community Center in 2019. Only 54% of households who did not use the Community Pool in 2019, used the Community Center in 2019.



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

8. Although only 35% of respondent households used the Community Pool in 2019, 68% of households would be willing to pay at least \$50,000 a year for major capital repairs at the Community Pool to keep the pool open.

Respondents were informed in the survey that the Sycamore Park District, on average, allocated \$350,000 per year to spend on major capital projects for all parks, trails, and recreation facilities, including the Community Pool, and asked how much they would be willing to pay per year for large repairs bills to keep the pool open. It is important to note that 68% of households would be willing to pay \$50,000-\$350,000 per year, while only 35% of households used the Community Pool in 2019.

9. While the vast percent of households would pay for major repairs to keep the Community Pool open, the amount of those dollars will most likely not be sufficient to pay for anticipated large repairs.

Only 11% of all households would pay all of the \$350,000 for large repairs and an additional 6% would be willing to pay \$200,000 to \$300,000 per year. Nineteen (19%) would be willing to spend \$100,001-\$200,000. The remaining 64% of households would be willing to pay either under to \$50,000 per year or \$50,000-\$100,000 per year.

10. As indicated under Finding #7, users of the Sycamore Park District Community Pool in 2019 were more likely to have also use the Sycamore Park District Community Center than non-users of the Community Pool. There are strong opportunities to offer and cross-market needed program services at both the Community Center and the Community Pool.

For example, 55% of households indicated having a need for adult fitness programs and classes, while only 11% of households indicated their needs are being “Fully Met”. Eighteen (18%) of households have a need for water fitness classes, while only 11% indicated their needs are being “Fully Met”. By cross-marketing these two types of similar fitness programs, “participation” and “value” for each of these program areas could be increased. Special programming could also be offered at the Community Pool for those having a need for Full-Day Summer Camps and ½ Day Summer Camps.



Section 7: Copy of Survey Instrument



Survey Cover Letter



SYCAMORE PARK DISTRICT COMMUNITY SURVEY: *SUSTAINING THE LEGACY – 2025*

Name
Address
City, ST, ZIP

Dear Sycamore Park District Resident,

WHAT'S THIS ABOUT?

The Sycamore Park District is distributing this survey to better understand residents' priorities and needs for the future. Your input will help shape the District's next long-range plan, *Sustaining the Legacy – 2025*. All responses are anonymous, and your information is confidential.

If you received a park district survey in October of 2019, note that this survey is a new set of questions that builds upon the feedback received. Please consider participating again.

HOW YOU CAN HELP: Please support this effort by taking a few minutes to complete the enclosed survey.

MAIL OR ONLINE: Either complete the survey on paper and mail it back within 10 days in the enclosed self-addressed, postage-paid envelope or go online using the website below and password provided:

sycamoresurvey.org and enter the password:

WHAT IF I DON'T USE DISTRICT SERVICES?

Even if you are not a current user, we would like to hear from you so we can better serve everyone.

We appreciate your feedback and thank you for your time!

Sincerely,

Sycamore Park District
480 Airport Road
(815)-895-3365
www.sycamoreparkdistrict.com

SYCAMORE PARK DISTRICT SURVEY PRIZE ENTRY

To enter the prize drawing, detach and enclose this entry form: (These prizes are being furnished by RRC Associates)

Name _____ Email _____ OR

Daytime Phone _____

Return with your survey or separately to: RRC Associates, 4770 Baseline Road, Suite 360, Boulder, CO 80303

Five winners will be randomly selected to each receive a \$50 Visa gift card

To enter the drawing, simply follow the directions at the bottom of the page. Or, if you respond online, you will have the opportunity to enter the drawing after completing the survey.

Winners of the random drawing will be contacted by phone and/ or email.



Survey Instrument

Sycamore Park District Community Survey

Through a Community Survey conducted in 2019, residents of the Sycamore Community have identified neighborhood parks, trails, ball diamonds and soccer fields and the Sycamore Park District Community Pool as parks and facilities needing the most attention over the next five years. This survey has been sent to a random sampling of households and will take only 10-12 minutes to complete. We truly value your input!

1. Counting yourself, how many people in your household are?

- Under age 5, Ages 5-9, Ages 10-14, Ages 15-19, Ages 20-24, Ages 25-34, Ages 35-44, Ages 45-54, Ages 55-64, Ages 65-74, Ages 75+

Walking, Hiking and Biking Trails

2. From the following list, please check ALL the projects you would support the Sycamore Park District doing over the next five years to maintain walking, hiking and biking trails.

- (A) Rest areas, (B) Air pumping stations, (C) Trail connections around the City, (D) Crosswalks for trail connections, (E) Directional signs, (F) Safety, (G) Other

3. Which TWO projects listed in Question #2 do you feel are the most important for you and members of your household? [Using the letters in the left-hand column of Question #2 above, please write in the letters below for your 1st and 2nd choices, or circle "NONE."]

1st: 2nd: NONE

Small Neighborhood Parks

4. From the following list, please check ALL the projects you would support the Sycamore Park District doing over the next five years to maintain neighborhood parks.

- (A) Update security lighting, (B) Improve flowers and shrubbery areas, (C) Playground equipment, (D) Sports fields, (E) Improve shade areas, (F) Other

5. Which TWO projects listed in Question #4 do you feel are the most important for you and members of your household? [Using the letters in the left-hand column of Question #4 above, please write in the letters below for your 1st and 2nd choices, or circle "NONE."]

1st: 2nd: NONE



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

Ball Diamonds and Soccer Fields

6. From the following list, please check ALL the projects you would support the Sycamore Park District doing over the next five years to maintain ball diamonds and soccer fields.

- | | |
|--|--|
| <input type="checkbox"/> (A) More spectator seating | <input type="checkbox"/> (F) Conditions of unpaved parking |
| <input type="checkbox"/> (B) Conditions of paved parking lots | <input type="checkbox"/> (G) Add additional parking |
| <input type="checkbox"/> (C) Lights in parking areas | <input type="checkbox"/> (H) Add additional shaded areas for players |
| <input type="checkbox"/> (D) Lighting on soccer fields and ball diamonds | <input type="checkbox"/> (I) Other: _____ |
| <input type="checkbox"/> (E) Shaded areas for spectators | |

7. Which TWO projects listed in Question #6 do you feel are the most important for you and members of your household? [Using the letters in the left-hand column of Question #6 above, please write in the letters below for your 1st and 2nd choices, or circle "NONE."]

1st: _____ 2nd: _____ NONE

8. From the following list, please check ALL the parks that members of your household visited in 2019.

- | | |
|---|---|
| <input type="checkbox"/> (01) Boynton Brothers Park | <input type="checkbox"/> (07) Kiwanis East Park |
| <input type="checkbox"/> (02) Charley Lang Park | <input type="checkbox"/> (08) Kiwanis Prairie Park |
| <input type="checkbox"/> (03) Chief Blackpartridge Park | <input type="checkbox"/> (09) Leon Larson Park |
| <input type="checkbox"/> (04) Dr. John Ovitz Park | <input type="checkbox"/> (10) Old Mill Park |
| <input type="checkbox"/> (05) Elmer & Stanley Larson Park | <input type="checkbox"/> (11) Parkside Preserve |
| <input type="checkbox"/> (06) Founders Park | <input type="checkbox"/> (12) Rotary/Lake Sycamore Park |

9. Which park from the list in Question #8 is closest to your residence. [Please write in the number in the space below for the park that is closest to your residence.]

_____ Park that is closest to my residence

10. Please check ALL the providers of recreation, sports and fitness services in the Sycamore Community that you and members of your household used in 2019. [Check ALL your household used]

- | | |
|--|--|
| <input type="checkbox"/> (01) Public schools | <input type="checkbox"/> (06) Country Club |
| <input type="checkbox"/> (02) Libraries | <input type="checkbox"/> (07) YMCA |
| <input type="checkbox"/> (03) Private fitness facilities | <input type="checkbox"/> (08) Churches |
| <input type="checkbox"/> (04) Sycamore Park District | <input type="checkbox"/> (09) Museums |
| <input type="checkbox"/> (05) Hospital | <input type="checkbox"/> (10) Other: _____ |

11. Looking to the FUTURE, please check the FOUR ways you feel will be most important for the Sycamore Park District to focus on to keep your household informed about parks, trails, facilities and programs.

- | | |
|--|--|
| <input type="checkbox"/> (01) Printed Activity Guide (Delivered) | <input type="checkbox"/> (06) Social media |
| <input type="checkbox"/> (02) On-line Activity Guide (Website) | <input type="checkbox"/> (07) Apps (push notifications) |
| <input type="checkbox"/> (03) Flyers | <input type="checkbox"/> (08) Text messages |
| <input type="checkbox"/> (04) E-mail blasts | <input type="checkbox"/> (09) From friends and neighbors |
| <input type="checkbox"/> (05) Newspaper | <input type="checkbox"/> (10) Other: _____ |



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

12. Please indicate if YOU or any member of your HOUSEHOLD has a need for each type of Program or Activity listed below by circling YES or NO to the right of each type of Program or Activity.

If YES, please answer the questions to the right of the Program or Activity regarding "How well are your needs being met?" and "Did you participate in this program or activity during the past 12 months?" If NO, please go to the next type of program.

Type of Program or Activity		Do you have a need for this Program or Activity?		If yes, how well are your needs being met in the community? (Circle ONE response)				If Yes, did you participate in this Program or Activity during the past 12 months? (Circle ONE response)	
				Fully Met	Mostly Met	Partly Met	Not Met	Yes	No
A.	Special Events, i.e. festivals, concerts	Yes	No	4	3	2	1	Yes	No
B.	Pre-School Programs	Yes	No	4	3	2	1	Yes	No
C.	After School Child-Care Programs	Yes	No	4	3	2	1	Yes	No
D.	Learn to Swim Programs	Yes	No	4	3	2	1	Yes	No
E.	Water Fitness Classes	Yes	No	4	3	2	1	Yes	No
F.	½ Day Summer Camps	Yes	No	4	3	2	1	Yes	No
G.	Full-Day Summer Camps	Yes	No	4	3	2	1	Yes	No
H.	Cultural Arts Programs	Yes	No	4	3	2	1	Yes	No
I.	Performing Arts Programs	Yes	No	4	3	2	1	Yes	No
J.	Visual Arts Programs	Yes	No	4	3	2	1	Yes	No
K.	Tumbling/Gymnastics	Yes	No	4	3	2	1	Yes	No
L.	Team Sports (recreational)	Yes	No	4	3	2	1	Yes	No
M.	Team Sports (competitive)	Yes	No	4	3	2	1	Yes	No
N.	Individual Sports (tennis, etc.)	Yes	No	4	3	2	1	Yes	No
O.	Sports Training Camps/Clinics	Yes	No	4	3	2	1	Yes	No
P.	Adult Fitness Classes and Programs	Yes	No	4	3	2	1	Yes	No
Q.	Environment Education Programs	Yes	No	4	3	2	1	Yes	No
R.	Special Needs Programs/Activities	Yes	No	4	3	2	1	Yes	No
S.	Martial arts classes	Yes	No	4	3	2	1	Yes	No
T.	Lifelong Learning classes, i.e. photography, computers, etc.	Yes	No	4	3	2	1	Yes	No

13. Which FOUR of the programs from the list in Question #12 are *most important* to your household? [Using the letters in Question #12 above, please write in the letters below for your 1st, 2nd, 3rd, and 4th choices, or circle 'NONE'.]

1st: _____ 2nd: _____ 3rd: _____ 4th: _____ NONE



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

14. Did you or any member of your household visit the Sycamore Park District Community Center in 2019?

- ___ (1) Yes [please continue with answering Question #15]
 ___ (2) No [please go to Question #17]

15. Approximately how often did at least one member of your household use the Sycamore Park District Community Center in 2019. [Please Check ONE]

- | | |
|------------------------------|-------------------------------|
| ___ (01) Daily | ___ (04) Several days a month |
| ___ (02) Several days a week | ___ (05) Several days a year |
| ___ (03) 1 day a week | ___ (06) None |

16. From the following list please check ALL the program spaces and activities you have used at the Community Center.

- | | |
|-----------------------------------|-----------------------------------|
| ___ (01) Basketball courts | ___ (06) Pathway Fitness Facility |
| ___ (02) Volleyball courts | ___ (07) Fitness programs |
| ___ (03) Pickleball courts | ___ (08) Fitness Assessments |
| ___ (04) Indoor track | ___ (09) Other: _____ |
| ___ (05) Dance and aerobic studio | |

17. Approximately how many days did at least one member of your household use the Sycamore Park District Community Pool in 2019. If no one in your household used the pool in 2019, please check NONE.

- | | |
|--------------------------|--------------------|
| ___ (01) 75 days or more | ___ (04) 10-24 day |
| ___ (02) 50-74 days | ___ (05) 1-9 days |
| ___ (03) 25-49 days | ___ (06) None |

18. Over the past 10 years, the park district has spent \$500,000 for repairs/replacements/changes mandated by outside agencies at the district Swimming Pool. On an annual basis the park district has about \$350,000 available for maintenance and upkeep of 16 parks, the golf course, club house, all its pavilions, shelters, ball diamonds, sports fields, and the repair/upkeep replacement of park district facilities and equipment, roads and HVAC. If the Board is faced with additional large repair bills at our Swimming Pool how much of this \$350,000 would you want the park district to spend to keep the pool open?

- | | |
|--------------------------------|--------------------------------|
| ___ (1) Under \$50,000 | ___ (4) \$200,001 to \$300,000 |
| ___ (2) \$50,000 to \$100,000 | ___ (5) All of the \$350,000 |
| ___ (3) \$100,001 to \$200,000 | |

19. If you did not use the Sycamore Park District pool in the last 12 months, what would get you to use the pool in the future? [Check your TOP TWO that would make you return]

- | | |
|---|---|
| ___ (01) If I have children/grandchildren | ___ (07) If the bath house gets renovated |
| ___ (02) If my doctor recommends it | ___ (08) If there was a baby pool that was more like a splash pad |
| ___ (03) If I felt safer | ___ (09) If a lazy river was added |
| ___ (04) If a water slide was added | ___ (10) If there was more shade |
| ___ (05) If the rough decks were replaced | ___ (11) If there was teen-only time at the pool |
| ___ (06) If there was adult-only time at the pool | ___ (12) Other: _____ |



SYCAMORE PARK DISTRICT RESIDENT SURVEY #2

20. What is your gender? ____ (1) Male ____ (2) Female

21. What is your age? _____

22. How long have you lived in the Sycamore Park District?

____ (1) Under 5 years

____ (3) 11 to 20 years

____ (2) 5 to 10 years

____ (4) More than 20 years

Please share any additional comments regarding how the Sycamore Park District can continue providing parks, trails, facilities, programs, and other services to your household.

Thank you for your participation in this important survey of Sycamore Park District residents!

